

## Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
3088	GRE	Bug	New	High	984567 - Unable to generate study plan	Sindhuja QA	04/03/2025 06:22 AM
3087	IELTS	Bug	New	High	970684 - Student wants to reset IELTS DT speaking test	Sindhuja QA	03/27/2025 08:33 AM
3086	IELTS	Support	New	Immediate	elanchezhiyan.student@gmail.com / 967695	Yogesh Sivakumar	03/26/2025 09:01 AM
3085	IELTS	Support	New	Immediate	sparshm0102@gmail.com / 875706	Yogesh Sivakumar	03/26/2025 06:12 AM
3084	IELTS	Bug	Resolved	High	963270 - student wants to reset listening section - IELTS Diagnostic test	Yogesh Sivakumar	03/26/2025 10:59 AM
3083	AC (Web)	Bug	Resolved	Immediate	Redash query in the sheet not working	Sindhuja QA	03/11/2025 10:42 AM
3082	GRE	Bug	Resolved	High	972579 - unable to view GRE study plan	Sindhuja QA	03/11/2025 02:39 PM
3081	GRE	Bug	Resolved	High	adityaiyer495@gmail.com - unable to access GRE study plan	Sindhuja QA	03/06/2025 01:46 PM
3080	GRE	Bug	New	High	Unable to access one particular video - GRE 983460	gokhul tg	03/04/2025 09:10 AM
3079	GRE (Android)	Bug	Resolved	Urgent	GRE App loaing - 791965	Yogesh Sivakumar	03/07/2025 06:48 AM
3078	Vocab Builder (Android)	Bug	Resolved	Urgent	Unable to open any app	Yogesh Sivakumar	03/04/2025 08:42 AM
3077	GRE	Support	New	Immediate	poojaranaedu@gmail.com / 238560	Yogesh Sivakumar	02/26/2025 02:00 PM
3076	GRE (Android)	Bug	Resolved	High	963270 - student is unable to use GRE app	Sindhuja QA	03/03/2025 04:54 AM
3075	Admission Counselling	Bug	New	High	969764 - unable to access AC page	Sindhuja QA	02/15/2025 08:22 AM
3074	AC (Web)	Bug	Resolved	Normal	TOEFL Express User Exam Status Issue in Internal UI Portal	Yogesh Sivakumar	02/21/2025 12:34 PM
3073	GRE	Support	New	Immediate	eng.rula.alloush@live.com / 973520	Yogesh Sivakumar	02/11/2025 11:27 AM
3072	AC (Web)	Bug	Resolved	Normal	LOR doc not reflected - 966778(AC)	Yogesh Sivakumar	02/21/2025 12:35 PM
3071	IELTS	Bug	Observation	High	966778 - Mohammad Tawfeeq    Unable to access any listening section	Sindhuja QA	02/21/2025 12:36 PM
3070	TOEFL	Bug	Observation	High	TOEFL App Issue	Yogesh Sivakumar	02/21/2025 12:38 PM
3069	GRE	Bug	Resolved	Normal	Issues with the GRE verbal percentile.	gokhul tg	02/21/2025 12:37 PM
3068	TOEFL	Bug	New	High	Social login is not working on the TOEFL app.	Yogesh Sivakumar	02/03/2025 06:32 AM
3065	GRE	Support	New	Immediate	aniuae83@gmail.com / 964547	Yogesh Sivakumar	01/10/2025 10:07 AM
3062	GRE (Android)	Bug	Resolved	Normal	The student wants to delete his account.	Yogesh Sivakumar	12/16/2024 05:14 AM
3061	TOEFL	Bug	Resolved	High	922945 - student is unable to proceed with TOEFL page	Yogesh Sivakumar	11/26/2024 05:46 AM
3060	GRE (Android)	Bug	Resolved	Urgent	student is stuck with logging into the GRE mobile app	Yogesh Sivakumar	11/21/2024 01:21 PM
3059	GRE	Bug	Resolved	High	Review explanations appearing blank	gokhul tg	11/21/2024 08:45 AM
3058	IELTS	Bug	New	Normal	IELTS Lite Access	Yogesh Sivakumar	11/14/2024 08:02 AM
3057	GRE	Bug	Resolved	High	966811 ursita.kurian@gmail.com - facing an issue with tests submission	Sindhuja QA	11/15/2024 05:52 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
3056	GRE	Bug	Resolved	Immediate	GRE application	Sindhuja QA	11/14/2024 01:48 PM
3055	GRE	Bug	Resolved	High	964350 - student is unable to access GRE mock test	Sindhuja QA	11/14/2024 01:54 PM
3054	GRE	Bug	New	Immediate	Diagnostic test date changes everyday	Sindhuja QA	11/08/2024 08:55 AM
3053	TOEFL	Bug	Resolved	Immediate	Issue with TOEFL mock test 969692	Sindhuja QA	11/07/2024 10:44 AM
3052	TOEFL	Bug	Resolved	High	981605 - facing issues in TOEFL mock test	Sindhuja QA	11/07/2024 10:14 AM
3051	AC (Web)	Bug	Resolved	Urgent	Issue with Displaying Case Study HTML Code in WordPress	arjun das	11/14/2024 01:55 PM
3050	Test Prep	Bug	New	Normal	Issue with Displaying Case Study HTML Code in WordPress	arjun das	11/07/2024 08:01 AM
3049	GRE (Android)	Bug	New	Immediate	GRE mobile application bug		11/07/2024 06:57 AM
3048	TOEFL	Support	New	Immediate	amajala.rithwik@gmail.com / 966458	Yogesh Sivakumar	11/07/2024 06:37 AM
3047	Admission Counselling	Bug	New	High	Issue with Generated Case Study HTML Causing Blank Web Page in WordPress	Yogesh Sivakumar	11/06/2024 08:31 AM
3046	GRE	Bug	Resolved	High	969693-student unable to proceed with plan selection step	Sindhuja QA	12/16/2024 05:15 AM
3045	AC (Web)	Bug	Resolved	Immediate	Main research statement link missing - kgyadhukrishna2@gmail.com	Sindhuja QA	11/06/2024 06:09 AM
3044	GRE	Support	Resolved	Immediate	snehatpatra@gmail.com / 964350	Yogesh Sivakumar	10/28/2024 08:17 AM
3043	GRE	Support	Resolved	Immediate	amartyabasu31@gmail.com / 928432	Yogesh Sivakumar	10/28/2024 08:18 AM
3042	GRE	Bug	Resolved	High	963270 - student is unable to access verbal section tasks	Sindhuja QA	10/18/2024 08:32 AM
3040	AC (Web)	Bug	New	Immediate	Student's SOP not reflected on the portal - madhumitapofficial@gmail.com	Yogesh Sivakumar	10/15/2024 11:19 AM
3039	IELTS	Support	Resolved	Immediate	nitinpers320@gmail.com / 965335	Yogesh Sivakumar	10/09/2024 07:01 AM
3038	AC (Web)	Bug	Resolved	Normal	Shortlisting tab - Galvanize comments should be required	Sindhuja QA	11/07/2024 10:21 AM
3037	GRE	Bug	Observation	Normal	967216 - student escalates that his account is reset and progress details are missing	Sindhuja QA	11/05/2024 11:00 AM
3036	TOEFL	Bug	Resolved	Urgent	Minor edit in a TOEFL Reading Fill in the Table question	Sindhuja QA	10/04/2024 08:35 AM
3035	AC (Web)	Bug	New	Urgent	Redash query of this sheet is not populating the sheet	Yogesh Sivakumar	10/01/2024 01:56 PM
3034	AC (Web)	Bug	Resolved	Immediate	Student profile form is not populated in the UI - jqwass@gmail.com	Yogesh Sivakumar	10/04/2024 04:25 PM
3033	TOEFL	Bug	Resolved	Immediate	Student unable to access the study plan - nimisharangarajan1@gmail.com	Sindhuja QA	09/30/2024 02:55 AM
3032	TOEFL	Bug	Resolved	High	In this TOEFL section, AC portal test score does not match the test prep score	Yogesh Sivakumar	10/23/2024 01:20 PM
3031	TOEFL	Bug	Resolved	High	900563 - Unable to access TOEFL MT4	Sindhuja QA	09/17/2024 07:16 AM
3030	TOEFL	Bug	Resolved	High	964090 - student is unable to access mock test 4	Sindhuja QA	09/17/2024 07:14 AM
3029	GRE	Bug	Resolved	Immediate	Link not received issue	Yogesh Sivakumar	09/13/2024 06:47 AM
3028	TOEFL	Bug	Resolved	High	900563 - TOEFL MT 2 resetting reg.	Yogesh Sivakumar	09/13/2024 07:14 AM
3027	GRE	Bug	Observation	Normal	955186 - Issue with GRE app & progress bar in the portal	Sindhuja QA	09/11/2024 01:56 PM
3026	GRE	Bug	New	Normal	test	saiPriya CM	09/11/2024 10:20 AM
3025	Test Prep	Bug	New	Normal	test	saiPriya CM	09/11/2024 10:20 AM
3024	GRE	Feature	New	Normal	Needs to include 'course has expired' in the TOEFL section.	Yogesh Sivakumar	09/11/2024 05:30 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
3023	Test Prep	Bug	New	High	962141- student's Diagnostic test attempts are not shown	Sindhuja QA	09/10/2024 06:06 AM
3022	GRE	Support	Resolved	Immediate	Sujitsuresh2003@gmail.com / 966764	Yogesh Sivakumar	09/09/2024 11:11 AM
3020	GRE	Bug	New	Normal	The country from the IP and the location seem to vary.	Yogesh Sivakumar	09/03/2024 10:38 AM
3019	GRE	Support	New	Immediate	adihirau@gmail.com / 920855	Yogesh Sivakumar	08/31/2024 01:35 PM
3018	GRE	Support	New	Immediate	zeckend120.ak47@gmail.com / 945566	Yogesh Sivakumar	08/31/2024 06:44 AM
3017	GRE	Bug	New	Normal	test gre	Yogesh Sivakumar	08/28/2024 06:39 AM
3016	Test Prep	Bug	New	High	One student not able to open vocab app and gre app	rohini venkatesh	08/28/2024 06:37 AM
3015	Test Prep	Bug	New	High	Test	Sindhuja QA	08/27/2024 07:15 AM
3014	GRE	Bug	Resolved	Immediate	student unable to generate a study plan - v.vishal1102@gmail.com	Sindhuja QA	09/03/2024 11:04 AM
3013	GRE	Support	New	Immediate	saundersbrandon938@gmail.com / 674795 / Request for Removing Access.	Yogesh Sivakumar	08/23/2024 06:41 AM
3012	GRE	Support	Resolved	Immediate	shradhashray@gmail.com / 962602	Yogesh Sivakumar	08/22/2024 11:16 AM
3011	GRE	Support	New	Immediate	adityaiyer495@gmail.com / 963270	Yogesh Sivakumar	08/21/2024 12:51 PM
3010	TOEFL	Support	Resolved	High	Speaking Practice Tests are self graded hence scoring in progress should not be shown.	Sindhuja QA	10/16/2024 07:36 AM
3009	Test Prep	Bug	New	High	964382 - student is unable to access any of our platform and apps	Sindhuja QA	08/13/2024 12:09 PM
3008	Test Prep	Bug	New	High	pradyut.iyer@gmail.com - Student is unable to access TOEFL portal	Sindhuja QA	08/12/2024 01:20 PM
3007	GRE	Support	Resolved	Immediate	bandaruakhil@gmail.com / 959649	Yogesh Sivakumar	08/22/2024 11:14 AM
3005	Test Prep	Bug	New	High	961423 - IELTS listening test isn't working for the student	Sindhuja QA	08/09/2024 12:58 PM
3004	Test Prep	Bug	New	High	954765 - IELTS listening test isn't working for the student	Sindhuja QA	08/09/2024 12:53 PM
3003	GRE	Support	Resolved	Immediate	adihirau@gmail.com / 920855	Yogesh Sivakumar	08/07/2024 11:43 AM
3002	Test Prep	Bug	New	High	960036- No change in the preparedness level and answered questions are show us skipped	Sindhuja QA	08/07/2024 07:24 AM
3001	Test Prep	Bug	New	High	960036- No change in the preparedness level and answered questions are show us skipped		08/07/2024 07:19 AM
3000	Test Prep	Bug	New	High	955186 - student's completed assessments are shown as incomplete	Sindhuja QA	08/07/2024 07:11 AM
2999	Test Prep	Bug	New	Normal	Direct contact creation of CRM	Harish Tulugu	08/02/2024 08:45 AM
2998	Test Prep	Bug	New	High	944759 - Student is unable to access any GRE test prep material in the portal	Sindhuja QA	08/01/2024 06:25 AM
2997	Test Prep	Bug	New	High	944759 - Student is unable to access any GRE test prep material in the portal	Sindhuja QA	08/01/2024 06:22 AM
2996	Test Prep	Bug	New	High	944759 - Student is unable to access any GRE test prep material in the portal	Sindhuja QA	08/01/2024 06:21 AM
2995	Test Prep	Bug	New	High	944759 - Student is unable to access any GRE test prep material in the portal	Sindhuja QA	08/01/2024 06:21 AM
2994	GRE	Support	Resolved	Immediate	officialdas007@gmail.com / 891854	Yogesh Sivakumar	07/29/2024 02:27 PM
2993	Test Prep	Bug	New	Urgent	Galvanize testprep page	Harish Tulugu	07/26/2024 11:25 AM
2992	Test Prep	Bug	New	Urgent	Galvanize testprep page	Harish Tulugu	07/26/2024 11:25 AM
2990	GRE	Support	Resolved	Immediate	kazialim12@gmail.com / 962702 / Pausing	Yogesh Sivakumar	07/25/2024 09:25 AM
2988	GRE (Android)	Bug	New	Normal	Remove these users from the mailing list as they are no longer part of galvanize		07/22/2024 05:10 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2987	GRE	Support	Resolved	Immediate	adityakumar.singh2020a@vitstudent.ac.in / 960676	Yogesh Sivakumar	07/22/2024 07:00 AM
2986	GRE	Support	Resolved	Immediate	prakriti2011@gmail.com / 804931	Yogesh Sivakumar	07/18/2024 08:59 AM
2985	AC (Web)	Support	Resolved	Normal	AC sales subscription credentials for Swapan Manna	Sindhuja QA	07/24/2024 04:48 PM
2984	AC (Web)	Support	Resolved	High	Add email ids to the email triggers	Sindhuja QA	07/10/2024 07:16 AM
2983	TOEFL	Bug	Resolved	Urgent	Same option given twice in a TOEFL Prose Summary question.	Sindhuja QA	07/09/2024 07:09 AM
2982	SAT	Bug	Resolved	Immediate	Not able to login to moodle	Sindhuja QA	07/05/2024 07:44 AM
2980	AC (Web)	Support	Resolved	Normal	Change the holiday dates in the welcome email	Sindhuja QA	07/10/2024 07:01 AM
2977	GRE	Bug	Resolved	High	Ask an expert feature not working	Sindhuja QA	08/05/2024 05:43 AM
2976	AC (Web)	Bug	Resolved	Normal	Copy of the master testimonial tracker does not show the department and school rank	Sindhuja QA	07/30/2024 06:18 AM
2975	AC (Web)	Support	Resolved	High	Change editor's login id	Sindhuja QA	07/01/2024 01:11 PM
2973	GRE	Bug	Resolved	Urgent	some images are not opening in Quant	Sindhuja QA	07/25/2024 07:10 AM
2972	AC (Web)	Bug	New	Immediate	Bugs in data being pushed to the UI from the google form - bandaruaakhil@gmail.com	Yogesh Sivakumar	06/22/2024 02:39 AM
2971	AC (Web)	Bug	New	Immediate	Bugs in data being pushed to the UI from the google form - rameshparvesh05@outlook.com	Yogesh Sivakumar	06/22/2024 02:35 AM
2970	SAT	Bug	New	Immediate	the group mail throws an error	sriram venkataraman	06/20/2024 07:38 AM
2969	GRE	Bug	New	Normal	MT-1 feedback issues	Sindhuja QA	07/22/2024 08:21 AM
2968	GRE	Bug	New	Immediate	Cannot type responses in the AAE discussion box		06/17/2024 02:58 AM
2967	GRE	Bug	Resolved	Immediate	Need Latest redash queries	Sindhuja QA	09/11/2024 12:37 PM
2966	Test Prep	Bug	New	Immediate	Need Latest redash queries	Sindhuja QA	06/13/2024 11:59 AM
2965	TOEFL	Bug	Resolved	Immediate	Arrow given next to the wrong passage	Sindhuja QA	06/25/2024 11:38 AM
2964	TOEFL	Bug	Resolved	Immediate	Unable to respond to a doubt posted via Ask an Expert	Sindhuja QA	06/25/2024 11:41 AM
2963	Common	Bug	New	Normal	Reminder: TOEFL Action Plan	Sindhuja QA	06/12/2024 07:50 AM
2962	Vocab Builder (IOS)	Bug	New	Immediate	not able to login vocabapp ios	Sindhuja QA	06/11/2024 05:59 AM
2961	AC (Web)	Support	New	Normal	Delete notes for student - rsrimanasveni@gmail.com	Yogesh Sivakumar	06/08/2024 06:29 AM
2960	AC (Web)	Bug	New	Urgent	Unable to login - srutikuchimanchi@gmail.com	Yogesh Sivakumar	06/07/2024 07:36 AM
2959	Common	Bug	New	Immediate	Unable to carry on with servicing due to Redash & Sheets Error	Sindhuja QA	06/07/2024 05:39 AM
2958	GRE	Bug	Resolved	Normal	Re-dash account expired	Sindhuja QA	09/11/2024 12:38 PM
2957	GRE	Bug	Resolved	Immediate	Sample Study is throwing for many students	Sindhuja QA	06/07/2024 12:28 PM
2956	GRE	Bug	Resolved	Urgent	MT-2 Review summary NOT able to	Sindhuja QA	06/25/2024 11:37 AM
2955	GRE	Bug	Resolved	Urgent	Ends with a blank screen	Sindhuja QA	06/05/2024 11:12 AM
2954	GRE	Bug	Resolved	High	Tasks arent changing to completed status	Sindhuja QA	06/04/2024 07:36 AM
2953	GRE	Bug	Resolved	Immediate	Ends with a blank screen	Sindhuja QA	06/03/2024 03:30 PM
2952	TOEFL	Bug	Resolved	High	Error in question	Yogesh Sivakumar	06/07/2024 12:22 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2951	TOEFL	Bug	Resolved	Urgent	Assessments links are not hyperlinked	Sindhuja QA	05/20/2024 07:57 AM
2950	GRE	Bug	Resolved	Urgent	Assessments NOT moving to completed tab	Yogesh Sivakumar	05/17/2024 01:41 PM
2948	GRE	Bug	Resolved	Immediate	Not able to fetch studyplan	Sindhuja QA	05/20/2024 05:44 AM
2947	TOEFL	Bug	Resolved	Urgent	Studyplan NOT loading after giving DT in TOEFL	Sindhuja QA	05/16/2024 08:47 AM
2946	GRE	Bug	Resolved	Normal	Not able to move further after attempting DT	Sindhuja QA	05/10/2024 08:02 AM
2945	GRE	Bug	Resolved	Normal	not able to see any orientation video, blank screen	Sindhuja QA	05/10/2024 07:39 AM
2944	GRE	Bug	Resolved	Urgent	Conceptual Questions NOT changing to AUTO complete	Sindhuja QA	05/10/2024 07:24 AM
2943	GRE	Bug	Resolved	Immediate	After attempting DT, not able to move further	Sindhuja QA	05/10/2024 07:07 AM
2942	SAT	Bug	New	Immediate	SAT access removal for a list of students	Yogesh Sivakumar	05/07/2024 01:58 PM
2940	GRE	Bug	Resolved	Immediate	Arithmetic PreTest NOT changing to AUTO complete	Sindhuja QA	05/10/2024 07:10 AM
2939	TOEFL	Bug	New	Immediate	TOEFL study plan to be updated	Yogesh Sivakumar	05/06/2024 12:14 PM
2937	AC (Web)	Bug	Resolved	Normal	GPA not updated in the Copy of the Master Testimonial Tracker Sheet	Yogesh Sivakumar	07/03/2024 08:52 AM
2936	GRE	Bug	New	Urgent	957492 - Vigneshvar	Sindhuja QA	05/09/2024 11:31 AM
2935	GRE	Bug	New	High	The GRE access received by the user logging in from the mobile app is not working on the website.	Yogesh Sivakumar	05/02/2024 09:00 AM
2934	GRE	Bug	New	High	Braces are appearing around the first name and last name in the course access generator for users registered via the mobile app	Yogesh Sivakumar	05/02/2024 09:01 AM
2933	GRE	Bug	Resolved	Immediate	not able to fetch studyplan	Yogesh Sivakumar	05/01/2024 11:14 AM
2932	GRE	Bug	New	Immediate	The AWA grading tool is not working properly	Yogesh Sivakumar	05/07/2024 06:46 AM
2931	GRE	Bug	Resolved	Immediate	904556 - Diviya Bhavaani	Yogesh Sivakumar	05/01/2024 11:14 AM
2930	TOEFL	Bug	New	Normal	TOEFL mock test card not visible	Yogesh Sivakumar	04/29/2024 07:00 AM
2929	TOEFL	Bug	New	Urgent	some videos are not working	Yogesh Sivakumar	04/23/2024 10:13 AM
2928	SAT	Bug	Resolved	Immediate	Student taken to moodle login page	Sindhuja QA	04/23/2024 07:17 AM
2927	AC (Web)	Support	New	High	Add columns in the Copy of the Master Testimonial Tracker	Yogesh Sivakumar	04/15/2024 12:46 PM
2926	SAT	Bug	Resolved	Immediate	Login page not loading	Sindhuja QA	06/10/2024 10:05 AM
2925	AC (Web)	Bug	Resolved	Immediate	Wrong entry in the Overview of the AC UI	Yogesh Sivakumar	04/16/2024 10:35 AM
2924	TOEFL	Bug	New	High	Student's speaking response not loading	Sindhuja QA	04/09/2024 05:39 AM
2921	AC (Web)	Bug	Resolved	Immediate	No name in the student list	Yogesh Sivakumar	03/26/2024 12:45 PM
2918	AC (Web)	Support	New	High	Add 2 columns in the Master Testimonial Tracker	Yogesh Sivakumar	03/08/2024 06:00 AM
2917	GRE	Bug	New	Immediate	Copyrights questions	Yogesh Sivakumar	02/28/2024 06:49 AM
2916	TOEFL	Bug	New	Normal	JARVIS - TOEFL reminder Mail	Shashank Shekar	03/11/2024 06:37 AM
2915	SAT	Bug	New	Immediate	Student not taken to the course page	Yogesh Sivakumar	02/21/2024 04:08 PM
2914	GRE	Bug	Observation	Immediate	956300: student unable to access GRE portal to give the diagnostic test	Yogesh Sivakumar	02/19/2024 08:54 AM
2913	GRE	Bug	Resolved	Urgent	Error message pop-up on GRE Doubts	Yogesh Sivakumar	02/22/2024 06:43 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2911	GRE	Bug	New	Immediate	WELCOME EMAIL ISSUE	Yogesh Sivakumar	02/01/2024 10:00 AM
2910	GRE	Bug	New	Normal	W		02/01/2024 09:58 AM
2909	Test Prep	Bug	New	Immediate	WELCOME EMAIL ISSUE		02/01/2024 09:53 AM
2908	GRE	Bug	New	Urgent	Unable to add a feedback comment for an AWA essay on the new platform.	Yogesh Sivakumar	01/27/2024 04:51 AM
2906	GRE	Bug	New	Urgent	MockTest -1 not getting submitted	Yogesh Sivakumar	01/15/2024 07:24 AM
2905	GRE (Android)	Bug	New	Immediate	952444: Student unable to use the Android GRE app	Yogesh Sivakumar	01/15/2024 03:51 PM
2904	GRE	Feature	In Progress	Immediate	GRE Jarvis Reminder has not come on 12th Jan and for 13th the Name and Product column are empty	Shashank Shekar	02/19/2024 08:53 AM
2903	AC (Web)	Bug	New	High	University of North Texas - Engineering & Technology - Computer Science & engineering - Computer science	Yogesh Sivakumar	01/12/2024 03:03 PM
2902	GRE	Bug	New	Immediate	944685: Student study plan has no tasks	Yogesh Sivakumar	01/08/2024 05:45 AM
2901	GRE	Bug	New	Immediate	not able to fetch studyplan	Yogesh Sivakumar	01/04/2024 08:26 AM
2900	SAT	Bug	New	Immediate	Students not getting moodle access		01/02/2024 07:35 AM
2898	GRE	Bug	New	Urgent	Completed MT attempt not reflected for student on his page	Yogesh Sivakumar	12/26/2023 08:15 AM
2897	AC (Web)	Bug	New	Normal	Sales subscription is not showing all students	Yogesh Sivakumar	12/22/2023 11:56 AM
2896	AC (Web)	Bug	New	Urgent	Shortlisting tab not loading - bandichaitanyakrishnareddy@gmail.com	Yogesh Sivakumar	12/22/2023 11:55 AM
2895	TOEFL	Bug	New	Immediate	Extra option appearing in a TOEFL assessment question	Yogesh Sivakumar	12/18/2023 04:21 AM
2894	AC (Web)	Bug	New	Urgent	Redash is not loading	Yogesh Sivakumar	12/16/2023 05:11 AM
2893	Test Prep	Bug	New	High	Redash not loading	ABHISHEK KUMAR	12/16/2023 05:10 AM
2892	Test Prep	Bug	New	High	Redash not loading	ABHISHEK KUMAR	12/16/2023 05:08 AM
2891	GRE	Bug	Resolved	Immediate	ksmidhilesh@gmail.com/898533	Yogesh Sivakumar	12/13/2023 01:08 PM
2890	TOEFL	Bug	New	Immediate	936459: student don't have DT to take up in the portal for TOEFL	Yogesh Sivakumar	12/13/2023 06:36 AM
2889	GRE	Bug	New	Immediate	mohithsuresh77@gmail.com/937217	Yogesh Sivakumar	12/12/2023 11:47 AM
2888	AC (Web)	Bug	New	Immediate	Save button not working for one program in the master list	Yogesh Sivakumar	12/11/2023 01:15 PM
2887	GRE (Android)	Bug	New	Immediate	Android Vocab app issue	Sindhuja QA	12/11/2023 07:52 AM
2885	GRE	Bug	Resolved	Immediate	vaishnavkumar13@gmail.com/950258	Yogesh Sivakumar	12/07/2023 07:27 AM
2883	GRE	Bug	Resolved	Immediate	adihirau@gmail.com/920855	Yogesh Sivakumar	11/27/2023 08:00 AM
2882	GRE	Bug	New	Immediate	953462: Student unable to generate study plan gets sample study plan error	Yogesh Sivakumar	11/23/2023 09:14 AM
2881	GRE	Bug	New	Normal	Test Bug	Yogesh Sivakumar	11/20/2023 07:11 AM
2879	GRE	Bug	New	Immediate	Missing diagrams and Graphs	Yogesh Sivakumar	12/11/2023 01:13 PM
2878	GRE	Bug	New	Immediate	click4keshav@gmail.com/939619	Yogesh Sivakumar	11/16/2023 01:25 PM
2876	AC (Web)	Bug	Resolved	Immediate	vaadharshparameshwar@gmail.com/904106	Yogesh Sivakumar	11/20/2023 06:04 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2875	GRE	Bug	Resolved	Immediate	nlikhita3@gmail.com/922386	Yogesh Sivakumar	11/14/2023 08:48 AM
2873	GRE	Support	Resolved	Immediate	aiyer193@gmail.com / 951104 / Pausing	Yogesh Sivakumar	11/10/2023 07:29 AM
2872	GRE	Bug	Resolved	Immediate	kaifullah7921@gmail.com/887105	Yogesh Sivakumar	11/09/2023 09:32 AM
2871	IELTS	Support	New	Immediate	trohille@gmail.com/872989	Yogesh Sivakumar	11/08/2023 07:03 AM
2870	GRE	Bug	Resolved	Immediate	mohithsuresh77@gmail.com/937217	Yogesh Sivakumar	11/07/2023 07:30 AM
2869	Test Prep	Bug	New	Immediate	mohithsuresh77@gmail.com/937217	ABHISHEK KUMAR	11/07/2023 07:06 AM
2867	TOEFL	Support	Resolved	Immediate	priyanshjaiswal2310@gmail.com/952854	Yogesh Sivakumar	11/08/2023 01:37 PM
2865	AC (Web)	Support	Resolved	Immediate	harshithm2002@gmail.com / 934285	Yogesh Sivakumar	11/15/2023 07:04 AM
2864	GRE	Bug	New	Immediate	kdeetchan@gmail.com/946447	ABHISHEK KUMAR	11/01/2023 08:12 AM
2863	GRE	Bug	New	Immediate	20fe1a0520franklin@gmail.com/917922	ABHISHEK KUMAR	11/01/2023 08:09 AM
2862	TOEFL	Bug	New	High	Issues in Diagnostic Test	Yogesh Sivakumar	10/30/2023 06:18 AM
2859	AC (Web)	Bug	Resolved	Immediate	Unable to open student's profile - unnati0127@gmail.com	Yogesh Sivakumar	10/27/2023 08:55 AM
2857	GRE	Bug	Resolved	Immediate	927051: student unable to attend MT	sai priya CM	10/25/2023 08:43 AM
2855	AC (Web)	Bug	New	High	Visa Reset	Yogesh Sivakumar	10/20/2023 02:53 PM
2854	AC (Web)	Bug	New	High	Internal user can move the universities from the scratchlist to the shortlist without adding reasons	Yogesh Sivakumar	10/20/2023 02:52 PM
2853	GRE	Bug	New	Immediate	Cannot preview assessments by switching user	Yogesh Sivakumar	10/20/2023 10:24 AM
2852	GRE	Bug	Resolved	High	917922 - Chatla Sowmya Franklin	triveni srikanth	10/18/2023 07:47 AM
2851	GRE	Bug	New	Immediate	The AWA grading tool is not working	Yogesh Sivakumar	10/27/2023 09:45 AM
2850	GRE	Bug	Resolved	Immediate	951942: Student gets blank page once he logs in to his account	sai priya CM	10/27/2023 09:47 AM
2848	GRE	Bug	New	Immediate	935020: Student unable to attend the mock test	ABHISHEK KUMAR	10/17/2023 06:11 AM
2846	TOEFL	Support	Resolved	Immediate	sonalgabburi@gmail.com/941532	abirami b	10/16/2023 10:24 AM
2845	IELTS	Support	New	Immediate	trohille@gmail.com/872989	ABHISHEK KUMAR	10/16/2023 06:28 AM
2844	GRE (IOS)	Bug	New	Immediate	950551: Student says she is unable to login using IOS GRE app	Yogesh Sivakumar	10/27/2023 10:01 AM
2842	TOEFL	Bug	New	Immediate	Unable to play audio responses on 2 Speaking Attempts	Yogesh Sivakumar	10/13/2023 11:06 AM
2840	AC (Web)	Bug	Resolved	High	Duplicate programs are being allowed in the scratchlist tab	Yogesh Sivakumar	10/27/2023 08:56 AM
2839	AC (Web)	Bug	New	Immediate	unable to move the university from the scratchlist to the shortlist - ankitagga0612@gmail.com	Yogesh Sivakumar	10/10/2023 09:25 AM
2838	AC (Web)	Bug	New	Immediate	Student not available on the portal - anithaganesh2@hotmail.com	ABHISHEK KUMAR	10/10/2023 08:56 AM
2837	GRE	Bug	New	Immediate	Only an error message appears when we submit AWA scores for the new MTs	Yogesh Sivakumar	10/27/2023 10:02 AM
2834	GRE	Bug	New	High	Repeated essay attempt on TOEFL essay subsheet	ABHISHEK KUMAR	10/07/2023 05:46 AM
2833	TOEFL	Bug	New	Immediate	TOEFL MT-1 feedback is NOT sent	Shashank Shekar	10/06/2023 07:21 AM
2832	TOEFL	Bug	New	Immediate	887105: Student is unable to submit the TOEFL diagnostic test gives error	sai priya CM	10/05/2023 07:31 AM
2831	AC (Web)	Bug	New	Immediate	Delete feature in shortlisting tab is deleting the wrong university	Yogesh Sivakumar	10/04/2023 07:32 AM
2829	TOEFL	Bug	Resolved	Immediate	Reading Assesments not accessible	triveni srikanth	10/27/2023 10:00 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2828	AC (Web)	Bug	New	Immediate	Unable to open student's profile - srikarpss@gmail.com	ABHISHEK KUMAR	09/28/2023 05:04 AM
2826	TOEFL	Bug	Resolved	Immediate	858259: Student is unable to attend any of the tests from TOEFL study plan	saipriya CM	10/27/2023 10:00 AM
2825	GRE	Bug	New	Immediate	Missing diagrams and Graphs	Shashank Shekar	10/11/2023 06:14 AM
2821	TOEFL	Bug	New	Immediate	Student's study plan link leads to the wrong assessment	ABHISHEK KUMAR	09/18/2023 05:18 AM
2819	GRE	Bug	Resolved	Immediate	kavyanila1998@gmail.com/849184	abirami b	09/15/2023 06:49 AM
2818	AC (Web)	Bug	New	High	Rolling Deadline Issue	Harish Tulugu	09/13/2023 04:11 PM
2816	AC (Web)	Bug	New	High	Partner programs are not reflecting in the applications tab	Harish Tulugu	09/13/2023 12:16 PM
2814	GRE	Bug	Resolved	Immediate	aryanpathak412@gmail.com/937243	abirami b	09/12/2023 02:13 PM
2812	GRE	Bug	New	Immediate	smkrish.san@gmail.com/790871	abirami b	09/08/2023 11:22 AM
2811	IELTS	Support	New	Immediate	trohille@gmail.com/872989	selva QA	09/07/2023 06:10 AM
2810	TOEFL	Bug	Resolved	Immediate	937831: Student unable to submit TOEFL DT	saipriya CM	09/07/2023 07:02 AM
2807	AC (Web)	Bug	Resolved	High	cheat sheet not updating - <a href="https://docs.google.com/spreadsheets/d/1D53S5ndCQJOCruHiDCWTCWR7OZNk5Rv6ue4TiyvcCe4/edit#gid=0">https://docs.google.com/spreadsheets/d/1D53S5ndCQJOCruHiDCWTCWR7OZNk5Rv6ue4TiyvcCe4/edit#gid=0</a>	jayanthy ramakrishnan	09/07/2023 05:40 AM
2806	AC (Web)	Bug	New	High	Data reflecting in the shortlist for toefl scores only if it is entered in the average not in the min	Shashank Shekar	09/20/2023 07:56 AM
2805	AC (Web)	Bug	New	Urgent	Showing 100% complete even though data is missing.	Harish Tulugu	09/22/2023 10:09 AM
2804	AC (Web)	Bug	New	Normal	DOB captured wrong in the UI from what is filled in the form - kittynitin2000@gmail.com	Yogesh Sivakumar	09/07/2023 08:25 AM
2803	TOEFL	Bug	New	Urgent	Cleared doubt is not disappearing from the TOEFL doubts sheet	selva QA	08/30/2023 06:17 AM
2802	Vocab Builder (Android)	Bug	New	Immediate	852788- student unable to play vocab app set	Yogesh Sivakumar	10/27/2023 10:04 AM
2800	IELTS	Support	New	Immediate	daaris.zameer@gmail.com/750112	selva QA	08/23/2023 09:12 AM
2799	GRE	Bug	New	Urgent	MT4 AWA essays submitted by a student who took his MT3 last year or before.	selva QA	08/28/2023 06:01 AM
2796	GRE	Bug	New	Normal	Not able to view assessments with my Id	Harish Tulugu	09/08/2023 11:23 AM
2794	Test Prep	Bug	New	Immediate	arkaandul@gmail.com/857420	selva QA	08/17/2023 12:45 PM
2791	GRE	Bug	New	Immediate	931219: Mock test 4 and 5 should be unlocked for this student	selva QA	08/16/2023 05:01 AM
2790	IELTS	Bug	New	Immediate	Some DT attempts on the IELTS servicing sheet marked Admin Entrayn are written/recorded by students	selva QA	08/16/2023 04:49 AM
2788	SAT	Support	New	Immediate	Course access for SAT Digital Mock Tests	ABHISHEK KUMAR	08/11/2023 10:46 AM
2786	Vocab Builder (Android)	Bug	New	Immediate	saadzrs@gmail.com	selva QA	08/10/2023 07:57 AM
2785	TOEFL	Bug	Resolved	Urgent	Not able to fetch Studyplan after DT	selva QA	09/08/2023 11:27 AM
2784	TOEFL	Support	New	Immediate	soumyan291002@gmail.com / 921259	selva QA	08/08/2023 05:52 AM
2782	GRE	Bug	New	Normal	USER HOME spreadsheet issues	sriram venkataraman	08/07/2023 06:19 AM
2781	GRE	Bug	New	Immediate	aieilgautam@gmail.com/877970	selva QA	08/04/2023 07:51 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2780	GRE	Bug	Resolved	Immediate	932659: User unable to attend the 5th mock test	selva QA	08/07/2023 01:55 PM
2779	Vocab Builder (Android)	Bug	New	Immediate	martamariamazurek@gmail.com: This email account have to be deleted from our records	saiPRIYA CM	09/12/2023 02:19 PM
2776	IELTS	Bug	New	Immediate	Unable to add Google Meet details to the IELTS Speaking mock tests on the calendar	selva QA	07/31/2023 06:41 AM
2774	GRE	Bug	New	Immediate	852788- MT 1 and 2 submission issue	selva QA	08/07/2023 01:58 PM
2773	GRE	Bug	New	Urgent	Cleared doubt is not disappearing from the GRE Verbal Sheet	ABHISHEK KUMAR	07/31/2023 06:21 AM
2772	GRE	Bug	New	Urgent	SME's name not visible on the AWA grading tool.	selva QA	07/25/2023 10:27 AM
2771	TOEFL	Bug	New	Immediate	TOEFL MT3 Listening contains REPEATED question sets from TOEFL MT4 Listening	ABHISHEK KUMAR	07/29/2023 09:14 AM
2769	AC (Web)	Bug	New	Urgent	Task list missing in the counselor to do remainder emails.	Yogesh Sivakumar	07/24/2023 07:10 AM
2766	GRE	Bug	New	Immediate	hemendhar1235@sasi.ac.in/905339	selva QA	07/21/2023 08:05 AM
2765	TOEFL	Bug	Feedback	Urgent	Student's TOEFL speaking response not recorded	Sowmya Bai	07/24/2023 05:02 AM
2764	AC (Web)	Bug	New	Immediate	University shows 100% complete for shortlisting when data is missing	Yogesh Sivakumar	07/29/2023 09:25 AM
2763	AC (Web)	Bug	New	Immediate	Partner status not reflecting correctly	selva QA	07/20/2023 04:37 PM
2762	AC (Web)	Bug	New	High	Master list degree requirements saving issue	Yogesh Sivakumar	07/29/2023 09:26 AM
2761	AC (Web)	Bug	New	High	I 20 is not shown as a required document in Step 1B in the visa tab	Yogesh Sivakumar	07/29/2023 09:25 AM
2756	GRE	Bug	New	Immediate	894162: student took 1st MT in old platform which has to in new platform.Platform shouldn't allow the student to attempt the mock test in old platform	selva QA	07/15/2023 04:33 AM
2755	GRE	Bug	New	Immediate	Mock Test 1 taken on old platform -Score not reflected in the Mock test card	ABHISHEK KUMAR	07/17/2023 07:37 AM
2754	Test Prep	Support	New	Immediate	Welcome email not received for all 3 products	selva QA	07/12/2023 08:25 AM
2750	AC (Web)	Bug	New	High	Unable to save the data in the master list	ABHISHEK KUMAR	07/11/2023 09:59 AM
2749	AC (Web)	Bug	New	High	Unable to mark I will apply - apoorv1009@gmail.com	Yogesh Sivakumar	07/11/2023 09:32 AM
2748	AC (Web)	Bug	New	High	Students' universities and programs marked as joined are not reflecting in the all students table	Yogesh Sivakumar	07/11/2023 09:27 AM
2746	TOEFL	Bug	New	Urgent	An extra option in a TOEFL question.	sriram venkataraman	08/30/2023 06:21 AM
2745	IELTS	Feature	New	Normal	Restrict the days and time on the scheduler	sriram venkataraman	07/10/2023 07:55 AM
2744	GRE	Bug	New	Urgent	AWA grades displayed incorrectly on student's page	ABHISHEK KUMAR	07/01/2024 11:15 AM
2741	GRE	Bug	New	Urgent	There was a GRE assessment submission from the old platform on 5th July 2023	ABHISHEK KUMAR	07/29/2023 09:38 AM
2740	SAT	Bug	New	Immediate	Images not shown	selva QA	07/07/2023 04:20 AM
2738	AC (Web)	Bug	New	High	University SOPs text box not generated - bhavikk139@gmail.com	ABHISHEK KUMAR	07/03/2023 07:12 AM
2737	GRE	Bug	New	Immediate	nrijdwivedi989@gmail.com/774196	selva QA	07/03/2023 06:45 AM
2736	GRE	Bug	New	Immediate	yukkta.seelam3101@gmail.com/890164	abirami b	07/03/2023 06:35 AM
2735	GRE	Bug	New	High	AWA attempts are not showing up on the GRE AWA Grading tool	selva QA	07/01/2023 04:14 AM
2734	GRE	Bug	New	Immediate	Students are facing SAMPLE STUDY Plan	selva QA	06/30/2023 04:57 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2733	GRE	Bug	New	Immediate	GRE Quant doubts sheet not loading	selva QA	06/29/2023 01:09 PM
2732	IELTS	Bug	New	Immediate	The tool used to schedule Speaking sessions is leading to a Redash login page.	selva QA	06/29/2023 12:19 PM
2727	IELTS	Bug	New	Immediate	828088: Student is unable to login to ielts portal	selva QA	06/19/2023 10:39 AM
2724	TOEFL	Bug	Feedback	Immediate	The TOEFL MT2 grading tool is not working	Aswathy Aswathy Mohandas	06/19/2023 11:58 AM
2722	TOEFL	Bug	New	Urgent	Issue in submitting the TOEFL score	selva QA	06/13/2023 05:28 AM
2721	GRE	Bug	New	Immediate	All academic servicing sheets are blank	selva QA	06/12/2023 01:08 AM
2720	GRE	Bug	New	Urgent	PFR Not sent for MT-2 UID-909577 - Bharvi Acharya	selva QA	06/09/2023 05:16 AM
2717	Test Prep	Bug	New	Immediate	basil.mathew.jacob@gmail.com/858259	selva QA	06/07/2023 08:04 AM
2714	AC (Web)	Bug	New	Urgent	Shortlisting tab not loading - Swethikaramesh2981@gmail.com	Yogesh Sivakumar	06/03/2023 05:29 AM
2713	AC (Web)	Bug	New	High	Shortlisting, applications, and visa page keeps loading	Yogesh Sivakumar	06/02/2023 11:07 AM
2712	GRE	Bug	New	Urgent	Not able to access any study modules	selva QA	06/01/2023 02:38 PM
2711	SAT	Bug	New	Immediate	pranavofzesharingan@gmail.com/675124	selva QA	06/01/2023 11:23 AM
2707	AC (Web)	Bug	New	Urgent	Shortlisting, applications, and visa page keeps loading - pratikshadange1234@gmail.com	Yogesh Sivakumar	05/29/2023 12:30 PM
2706	GRE	Bug	New	Immediate	917284- Student gets error while accessing his study plan	selva QA	05/29/2023 11:32 AM
2704	GRE	Feature	New	Normal	GRE: USER HOME -some of the fields NOT working	selva QA	05/29/2023 06:08 AM
2703	GRE	Bug	New	Immediate	The AWA grading tool is throwing an error.	selva QA	05/27/2023 05:36 AM
2701	Vocab Builder (Android)	Bug	Resolved	Immediate	tyetye298@gmail.com: Student needs account to be deleted from Android vocab app	selva QA	05/26/2023 06:34 AM
2700	IELTS	Support	New	Immediate	ielts Jarvis reminder mails are not coming from 2nd May please check	selva QA	05/15/2023 06:07 AM
2699	Vocab Builder (Android)	Bug	Resolved	Immediate	Paritosh.barik11@gmail.com : Account has to be delated from vocab Android app	selva QA	05/26/2023 06:34 AM
2698	Mautic	Bug	New	Normal	User Registering via mobile app and platform is not coming to mautic	Yogesh Sivakumar	10/27/2023 10:06 AM
2697	SAT	Support	Resolved	Normal	Request for deletion of SAT galvanize account	selva QA	05/26/2023 06:36 AM
2694	GRE (Android)	Bug	Resolved	Immediate	paolabashige@gmail.com : students account to be deleted from Android app account	selva QA	05/26/2023 06:38 AM
2692	GRE	Bug	Feedback	Immediate	913186- Student gets blank study plan page after attempting the DT please refer screenshot	selva QA	05/09/2023 06:04 AM
2691	GRE	Bug	New	Immediate	Jarvis reminder for 2nd and 3rd May 2023 hasn't been received	ABHISHEK KUMAR	05/12/2023 07:33 AM
2690	Vocab Builder (IOS)	Bug	Resolved	Immediate	daxadam@gmail.com: student needs the email id to be removed from IOS vocab app account	selva QA	05/26/2023 06:38 AM
2689	TOEFL	Bug	Resolved	Immediate	910578 - Student says she attempted TOEFL DT however study plan says no tasks please refer screenshot	ABHISHEK KUMAR	10/27/2023 10:05 AM
2688	GRE	Bug	Feedback	Immediate	656582- Student is unable to attend the 4th and 5th MT please check as per screenshot attached	selva QA	05/12/2023 07:35 AM
2686	Customer Journey	Bug	New	Normal	Source for Leads is not getting updated in the CRM	selva QA	04/29/2023 04:25 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2685	Customer Journey	Bug	New	High	TP Fully Paid customers are moving to Q-Incoming	selva QA	04/29/2023 04:23 AM
2684	Customer Journey	Bug	New	High	Leads in CRM move from Q-Follow up to Q-Incoming	selva QA	04/29/2023 04:22 AM
2681	AC (Web)	Support	New	Immediate	Basic profile evaluation email: student wants to stop all the email alerts which he is receiving	ABHISHEK KUMAR	04/28/2023 09:19 AM
2680	AC (Web)	Bug	New	Normal	Replied "applied on own" from the Enrollment status	Yogesh Sivakumar	04/26/2023 06:04 AM
2679	AC (Web)	Bug	New	High	Send Reminders is not saved	ABHISHEK KUMAR	04/26/2023 05:53 AM
2678	AC (Web)	Bug	New	High	Shortlisting tab not loading - chaitanyav214@gmail.com	selva QA	04/24/2023 10:38 AM
2677	SAT	Bug	New	Immediate	Prospects still seem to be taking the old olympiad tests	selva QA	05/03/2023 05:53 AM
2674	AC (Web)	Bug	New	Normal	Shortlisting tab not loading - ashimash558@gmail.com	Yogesh Sivakumar	04/11/2023 07:45 AM
2673	AC (Web)	Bug	New	Urgent	Text box issue after finalization - danyalsagier@gmail.com	Yogesh Sivakumar	04/04/2023 01:04 PM
2670	AC (Web)	Support	New	Immediate	hemendrasai344@gmail.com/899188	selva QA	03/31/2023 09:42 AM
2663	AC (Web)	Bug	New	High	Final University and Funding details have disappeared from the all students table.	Yogesh Sivakumar	03/29/2023 10:31 AM
2660	AC (Web)	Bug	New	Urgent	Partner information is incorrect - rohithgrandhe@gmail.com	selva QA	03/28/2023 10:31 AM
2659	AC (Web)	Bug	New	Immediate	Scratchlist percentage stuck at 96%	selva QA	03/28/2023 10:24 AM
2657	SAT	Bug	New	Immediate	Welcome mail is missing and the login credential mail is missing	Rupesh Ashok	03/27/2023 04:12 AM
2656	PSAT	Bug	New	High	Welcome mail is missing	Harish Tulugu	03/27/2023 04:11 AM
2655	GRE	Support	New	Immediate	EXTENSION RELATED SUPPORT	Harish Tulugu	03/24/2023 10:17 AM
2648	SAT	Bug	New	Immediate	Prospects taking the old SAT diagnostic test instead of the new SAT Digital Sample test	selva QA	02/28/2023 10:50 AM
2645	GRE (Android)	Bug	New	Immediate	Student wants to stop all the email notification which comes to his email from us	sasikiran QA	02/23/2023 11:40 AM
2642	GRE	Support	Feedback	Immediate	Jarvis reminder for 17th February 2023 hasn't been received	saipriya CM	02/17/2023 10:05 AM
2641	SAT (Android)	Support	New	Immediate	Changes to be made to the mobile app	skandha ruban	02/17/2023 05:58 AM
2640	AC (Web)	Bug	Resolved	High	Emails are not sent to the editor and Uttara when an editorial issue is raised	ABHISHEK KUMAR	02/23/2023 05:37 AM
2638	IELTS	Bug	New	Immediate	Enrolled User has attempted IELTS Sample test	skandha ruban	02/17/2023 05:59 AM
2636	TOEFL	Bug	New	Immediate	Student is unable to view all answer choices and to select more than one choice.	skandha ruban	02/23/2023 11:03 AM
2635	TOEFL	Support	Resolved	Immediate	Need dmango assessment links for all the TOEFL assessments	skandha ruban	02/14/2023 05:20 AM
2633	AC (Web)	Bug	New	High	Unable to upload I20 in the step 1 - jagruthi.nalajala121@gmail.com	selva QA	02/13/2023 10:24 AM
2632	GRE	Bug	New	Immediate	650294- Student wants to unsubscribe his email from galvanize account as he doesn't need any further communication from us	skandha ruban	02/10/2023 06:35 AM
2631	GRE	Bug	New	Urgent	GRE AWA US attempts - issues	skandha ruban	02/10/2023 06:34 AM
2630	GRE	Bug	New	Urgent	GRE AWA grading tool - scores not getting submitted	ABHISHEK KUMAR	04/05/2023 06:06 AM
2629	AC (Web)	Support	New	Normal	AC related issues logged in Sentry	skandha ruban	02/04/2023 05:47 AM
2626	TOEFL	Bug	New	High	Student unable to access Verbal video links	selva QA	02/01/2023 07:11 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2623	IELTS	Bug	Resolved	Immediate	892963- IELTS mock test 1 speaking test scheduling issue	skandha ruban	02/14/2023 05:23 AM
2619	Test Prep	Support	New	Normal	change the email recipient for an automated email.	ABHISHEK KUMAR	01/25/2023 08:03 AM
2618	AC (Web)	Bug	Observation	Urgent	Main SOP cannot be accessed from the portal - piyushgchauhan01@gmail.com	ABHISHEK KUMAR	01/28/2023 08:46 AM
2617	AC (Web)	Feature	New	High	Add a column to the All students table	skandha ruban	01/19/2023 08:14 AM
2616	GRE	Bug	New	High	Product name mismatch in Payment link Generator	skandha ruban	01/19/2023 07:37 AM
2614	IELTS	Bug	New	Urgent	ielts MT error	skandha ruban	01/20/2023 07:46 AM
2611	SAT	Support	Resolved	Immediate	SAT Digital Product	skandha ruban	02/14/2023 05:23 AM
2610	AC (Web)	Bug	Resolved	Immediate	Resume cannot be saved - monishkumar.1407@gmail.com	ABHISHEK KUMAR	01/25/2023 07:02 AM
2607	Common	Bug	Resolved	Immediate	Redash is down	skandha ruban	02/14/2023 05:24 AM
2604	AC (Web)	Bug	Resolved	Urgent	Student has signed up for 6+2 finalization but is able to finalize only 6 - sreekalaharilal@gmail.com		01/09/2023 11:45 AM
2602	GRE	Bug	Resolved	Immediate	GRE AWA Grading sheet is not getting updated	skandha ruban	02/14/2023 05:23 AM
2601	AC (Web)	Bug	New	Normal	Only one target country is shown in the breadcrumb even if student has entered 2 target countries		01/05/2023 06:30 AM
2599	GRE	Bug	New	Immediate	AWA Grading attempts loaded late in redash	poojesshwaran V	01/05/2023 10:40 AM
2595	Test Prep	Bug	New	Urgent	Couple of changes in Updated College Outreach Sheet		12/27/2022 08:10 AM
2594	Test Prep	Bug	New	Urgent	Couple of changes in Updated College Outreach Sheet	ABHISHEK KUMAR	01/25/2023 08:11 AM
2590	SAT	Support	Feedback	Immediate	SAT Digital course access for students	sowmya subramaniam	12/28/2022 06:10 AM
2586	GRE	Bug	New	Immediate	Essay attempt in GRE AWA servicing sheet but no user attempt on redash or via switchuser	poojesshwaran V	12/21/2022 08:48 AM
2585	SAT	Bug	Resolved	Immediate	Prospects still seem to be taking the old olympiad tests	skandha ruban	02/14/2023 05:25 AM
2583	AC (Web)	Bug	New	Immediate	Students are unable to add their admit letter in the visa tab - nithinsundaram@gmail.com	skandha ruban	12/14/2022 12:26 PM
2581	IELTS	Support	New	Urgent	Back up of moodle data	skandha ruban	12/13/2022 06:32 AM
2580	AC (Web)	Bug	New	Urgent	Text box issue after finalization - sasipavan847@gmail.com	selva QA	12/09/2022 08:54 AM
2579	IELTS	Bug	Resolved	Immediate	Student is unable to schedule the 1st IELTS mock test	skandha ruban	02/14/2023 05:24 AM
2578	AC (Web)	Feature	New	Normal	Show USLex name in the Editorial to do	skandha ruban	12/06/2022 11:38 AM
2577	GRE	Support	Resolved	Immediate	Changes made in GRE study plan to be reflected.	skandha ruban	02/14/2023 05:24 AM
2576	TOEFL	Support	New	Immediate	TOEFL Lite product	skandha ruban	12/06/2022 11:13 AM
2575	AC (Web)	Bug	New	Normal	USLex Todo - Numbers are wrong	skandha ruban	12/05/2022 01:37 PM
2574	IELTS	Support	New	Immediate	Student access to IELTS New with 100% original content	skandha ruban	12/06/2022 11:13 AM
2565	Common	Bug	New	Immediate	Form Data are not captured in the Fresh Sales CRM	poojesshwaran V	11/30/2022 06:30 AM
2564	Customer Journey	Bug	New	High	Website form users are not being assigned to owners		11/28/2022 12:40 PM
2563	AC (Web)	Bug	New	High	Editor portal not working for student sabha, showmo@gmail.com	skandha ruban	11/26/2022 01:11 PM
2562	Vocab Builder (Android)	Support	New	Normal	Not able to access URL of some vocab app words	Aswathy Aswathy Mohandas	12/08/2022 05:29 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2560	AC (Web)	Support	Resolved	Normal	Need to delete the IELTS score - chirag.bansal.chirag@gmail.com	skandha ruban	11/26/2022 04:38 PM
2559	AC (Web)	Bug	New	Immediate	USLex Todo - Issue	skandha ruban	12/01/2022 07:55 AM
2557	AC (Web)	Bug	New	Urgent	EL test status not updated correctly on the UI	selva QA	11/24/2022 04:48 AM
2556	TOEFL	Support	New	Immediate	TOEFL Jarvis reminders are not getting delivered since 22nd November	skandha ruban	11/23/2022 12:23 PM
2551	AC (Web)	Bug	Resolved	Immediate	Automated emails from the UI are not working	skandha ruban	11/23/2022 10:31 AM
2548	AC (Web)	Bug	New	High	University SOPs status not restored when universities are reset/replaced and finalized again	ABHISHEK KUMAR	12/08/2022 11:00 AM
2546	AC (Web)	Bug	New	High	PE Call Scheduler - Zoom out issue	skandha ruban	11/21/2022 11:30 AM
2544	AC (Web)	Bug	Resolved	Immediate	Unable to add applications in the shortlisting tab - gottipallishajyothi6@gmail.com (verified in Master List)	skandha ruban	11/26/2022 09:38 AM
2542	AC (Web)	Bug	Resolved	Immediate	Unable to add universities in the shortlisting tab - singhsimranshrikanth@gmail.com	skandha ruban	11/26/2022 09:38 AM
2540	AC (Web)	Support	New	Normal	Data Gathering Credentials	skandha ruban	11/16/2022 07:45 AM
2538	Common	Support	New	Normal	greensd@san.rr.co	triveni srikanth	11/16/2022 07:32 AM
2537	Common	Support	Resolved	Normal	Account deletion	triveni srikanth	09/12/2023 02:21 PM
2536	Vocab Builder (IOS)	Bug	New	Immediate	jschong17@gmail.com User needs his IOS vocab app account to be deleted from our records	skandha ruban	11/23/2022 04:59 PM
2535	SAT	Bug	New	Immediate	Student is taken to SAT digital DT on moodle and is not able to click the test	skandha ruban	11/16/2022 06:19 AM
2533	AC (Web)	Bug	New	Normal	Unable to add universities in the shortlisting tab - tapasya.shrm@gmail.com	skandha ruban	11/14/2022 09:16 AM
2531	AC (Web)	Bug	Resolved	Immediate	Masterlist verification should not be available to all entitlements !	skandha ruban	11/14/2022 06:58 AM
2530	AC (Web)	Bug	Resolved	Immediate	Student not available on the portal - nairveda@gmail.com	skandha ruban	11/14/2022 06:47 AM
2529	AC (Web)	Bug	New	Normal	PPE numbers are not correct	skandha ruban	11/10/2022 08:40 AM
2525	AC (Web)	Support	New	Normal	Add the first name and the last name in the breadcrumb of the UI	skandha ruban	11/07/2022 09:26 AM
2524	TOEFL	Bug	Resolved	Immediate	Sainikhilreddy Marreddy (880,697) is unable to view the passage for Speaking Task 2 in TOEFL Mock Test 1	Rupesh Ashok	12/16/2022 11:39 AM
2522	Common	Support	Resolved	Normal	Unsubscribe	triveni srikanth	09/12/2023 02:22 PM
2521	AC (Web)	Bug	New	Immediate	USLex Todo - Issue (Not showing Unassigned cases)	skandha ruban	11/07/2022 03:42 AM
2520	IELTS	Bug	New	Immediate	ielts User home isn't working sheet issue also Jarvis reminder for ielts is blank	skandha ruban	11/07/2022 12:25 PM
2517	TOEFL	Bug	New	Urgent	TOEFL MT-2 Feedback NOT sent attempted on 29-Oct	poojesshwaran V	11/14/2022 12:26 PM
2516	GRE	Support	New	Immediate	GRE additional mock tests to be added to the existing Mock test card		11/01/2022 07:56 AM
2514	TOEFL	Bug	New	Immediate	874702- Student attempted TOEFL MT 3 on 28th however her test submission haven't been recorded in redash sheets or in email for the instructors to grade ,also till afternoon her scores weren't updated but this afternoon reading and listening scores were r	skandha ruban	10/31/2022 11:04 AM
2513	TOEFL	Bug	New	Immediate	Mock Tests attempts paused/changed for a few users	skandha ruban	10/31/2022 11:04 AM
2507	AC (Web)	Bug	Resolved	Immediate	Student not available on the portal - mannerism.inc@gmail.com	skandha ruban	11/07/2022 09:00 AM
2506	AC (Web)	Bug	Resolved	High	MRS not showing up in the portal - singhsimranshrikanth@gmail.com	ABHISHEK KUMAR	11/03/2022 05:33 AM
2505	AC (Web)	Support	New	Normal	Changing partner status for an application.	skandha ruban	10/28/2022 09:30 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2502	TOEFL	Bug	New	Urgent	the results page for TOEFL reading practice test 4 is NOT opening	poojesshwaran V	10/28/2022 10:55 AM
2501	IELTS	Bug	Resolved	Urgent	Unable to schedule speaking Mock test	skandha ruban	11/23/2022 10:46 AM
2500	GRE	Support	New	Immediate	AWA grading for some special cases	poojesshwaran V	10/27/2022 08:41 AM
2499	TOEFL	Bug	New	Urgent	Toefl mock test -1 RC 2 many questions attempted correctly have been marked as wrong answer.	poojesshwaran V	10/28/2022 05:54 AM
2498	IELTS	Bug	Resolved	Immediate	835958- studnt is unable to schedule the 1st MT Speaking tes	skandha ruban	11/23/2022 10:47 AM
2495	AC (Web)	Bug	Resolved	Immediate	amlan.adishakti@gmail.com	skandha ruban	10/26/2022 04:06 PM
2493	TOEFL	Support	New	Immediate	Publishing qns not working & Request for walkthrough to delete qns	skandha ruban	10/31/2022 11:06 AM
2490	GRE	Support	New	Immediate	All testprep servicing sheets -Redash issue	skandha ruban	10/20/2022 10:43 AM
2489	AC (Web)	Bug	New	High	Editors are not receiving emails from the editorial issues sheet	ABHISHEK KUMAR	01/30/2023 09:32 AM
2488	AC (Web)	Bug	Resolved	Immediate	Resume cannot be saved - sreyan2000@gmail.com	skandha ruban	10/21/2022 08:04 AM
2487	AC (Web)	Bug	Resolved	Normal	USLex Todo - Issue	skandha ruban	11/07/2022 09:00 AM
2486	AC (Web)	Bug	New	Urgent	AC Filters are not working	skandha ruban	10/27/2022 09:18 AM
2485	AC (Web)	Bug	Resolved	High	Email issue	skandha ruban	11/03/2022 04:10 PM
2482	Common	Bug	New	Immediate	TOEFL Servicing Sheet issue	skandha ruban	10/19/2022 09:12 AM
2481	SAT	Feature	New	Immediate	SAT Digital Marketing Test	skandha ruban	10/19/2022 07:27 AM
2480	TOEFL	Bug	New	Immediate	874702- Students attempted assessments are showing as incomplete and the status isnot auto-updated as completed	poojesshwaran V	10/17/2022 07:38 AM
2474	GRE	Support	New	Immediate	RESET MOCK TESTS 3 and 4	sowmya subramaniam	10/14/2022 10:57 AM
2473	AC (Web)	Bug	New	Urgent	Unable to add documents sample for the visa page	skandha ruban	10/14/2022 07:25 AM
2469	AC (Web)	Bug	New	Normal	LOR 2	skandha ruban	10/15/2022 02:43 PM
2468	AC (Web)	Bug	Resolved	Urgent	Unable to access AC - manis5697@gmail.com	skandha ruban	10/21/2022 06:58 AM
2459	GRE (IOS)	Bug	In Progress	Immediate	Error in answer choice in Mobile App	skandha ruban	11/23/2022 05:02 PM
2458	GRE	Bug	New	Immediate	Edit instructions for the Mock tests	skandha ruban	10/07/2022 06:12 AM
2455	TOEFL	Bug	In Progress	Immediate	We are getting Server Error 500 while trying to import TOEFL Question sets.	poojesshwaran V	10/06/2022 06:28 AM
2451	Common	Support	New	High	Upload Lead Sheet Isn't Working	skandha ruban	09/30/2022 09:52 AM
2449	Common	Support	New	High	Need Fall 23 & Spring 24 India Data with Mobile Number	skandha ruban	09/28/2022 10:33 AM
2447	SAT	Bug	Feedback	Immediate	Images not loading in Timed Tests on Moodle	sowmya subramaniam	09/28/2022 10:15 AM
2446	IELTS	Bug	New	Immediate	Student did not receive the IELTS Speaking Invite	skandha ruban	09/27/2022 08:57 AM
2442	AC (Web)	Bug	New	Normal	USLex unable to reset documents in the Documents tab	skandha ruban	09/26/2022 01:01 PM
2435	GRE	Bug	New	Immediate	chiragcm2012@gmail.com / 305239	skandha ruban	09/23/2022 05:41 AM
2433	IELTS	Support	Feedback	Immediate	Our new full-timers Darshana and Sowmya are not getting the IELTS Speaking MT sessions scheduled on their calendar.	skandha ruban	11/23/2022 10:56 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2428	TOEFL	Bug	Feedback	Immediate	The Verbal Team is unable to access 60 TOEFL assessments from the technical PSP sheet	skandha ruban	09/23/2022 06:18 AM
2427	TOEFL	Bug	New	Immediate	TOEFL Listening Section throws error in Safari browser	Rupesh Ashok	09/19/2022 11:21 AM
2423	AC (Web)	Bug	Resolved	Immediate	Universities missing from the Masterlist	skandha ruban	10/21/2022 06:58 AM
2419	AC (Web)	Bug	Resolved	Urgent	Unable to add GRE mock scores - rahulroy2909@gmail.com	skandha ruban	09/23/2022 09:57 AM
2418	TOEFL	Bug	Resolved	Immediate	TOEFL attempts are not getting populated on the servicing sheet	skandha ruban	09/19/2022 09:34 AM
2417	AC (Web)	Bug	Resolved	Immediate	Unable to add universities in the shortlisting tab - kedia.gopal10@gmail.com	skandha ruban	09/22/2022 05:50 AM
2416	AC (Web)	Bug	Resolved	Urgent	SOP form not available on the UI - ykrishna8090@gmail.com	skandha ruban	09/20/2022 10:27 AM
2411	TOEFL	Bug	New	Immediate	Issues arising due to pending walkthrough: significant changes still to be reflected in TOEFL content	skandha ruban	09/19/2022 07:25 AM
2410	TOEFL	Bug	New	Immediate	No editing tool for TOEFL explanations	skandha ruban	09/20/2022 07:01 AM
2402	GRE	Bug	New	Immediate	Yash Vardhan (874,376) says he is unable to view the FAQ by clicking the drop-down button	Aswathy Aswathy Mohandas	10/11/2022 06:34 AM
2394	AC (Web)	Bug	Resolved	High	Unable to add applications in the shortlisting tab - rokesh2897@gmail.com	skandha ruban	09/16/2022 06:12 AM
2391	Vocab Builder (Android)	Support	New	Immediate	WALKTHROUGH	skandha ruban	08/30/2022 07:29 AM
2390	Vocab Builder (Android)	Support	New	Immediate	Request for audio files for ALL the words in the vocab app(Both android and IOS)	skandha ruban	09/09/2022 11:02 AM
2387	TOEFL	Bug	New	Normal	Student says that some of his inputs were not accepted.	Rupesh Ashok	09/09/2022 11:04 AM
2386	GRE	Support	New	Immediate	Pending Migration -List of users	poojesshwaran V	08/27/2022 06:09 AM
2381	GRE	Support	New	Immediate	Pending Migration -List of users	poojesshwaran V	08/26/2022 09:10 AM
2371	AC (Web)	Bug	New	High	Numbers in the counselor to do section are incorrect	skandha ruban	08/19/2022 10:16 AM
2366	IELTS	Support	Feedback	Urgent	Reg. IELTS Mock Test Speaking Sessions	Aswathy Aswathy Mohandas	11/24/2022 06:47 AM
2363	AC (Web)	Feature	New	High	Document status changes from Student yet to submit initial inputs to Editor is working on it.	skandha ruban	08/17/2022 04:58 PM
2362	AC (Web)	Bug	New	High	Editorial ToDo - need a Non assigned row	skandha ruban	08/17/2022 04:32 PM
2361	AC (Web)	Bug	New	High	For Visa only users - unable to finalize the visa university - manoj.korada0000@gmail.com	skandha ruban	08/17/2022 04:29 PM
2360	AC (Web)	Bug	New	Urgent	Counselor Aarthi's reminders in Counselor ToDo are not being sent	skandha ruban	08/17/2022 04:27 PM
2359	Common	Bug	New	Normal	Entrayn data erasure request - from Padma Priya - request: URIEJJEF	poojesshwaran V	03/06/2023 06:29 AM
2358	Common	Bug	New	Normal	Entrayn data erasure request - from Jayashyam Dj - request: DIAFGF5X	poojesshwaran V	08/17/2022 07:48 AM
2357	Common	Bug	New	Normal	Entrayn data erasure request - from Rajkumar Ravi - request: UBRG5LWJ	poojesshwaran V	08/17/2022 07:48 AM
2353	Common	Bug	New	Normal	Entrayn data erasure request - from Prabhjot Singh - request: 2WTLKUHO	poojesshwaran V	08/16/2022 06:37 AM
2352	Common	Bug	New	Normal	Entrayn data erasure request - from Adhar Sharma - request: EL2VP3ON Inbox	poojesshwaran V	08/16/2022 06:38 AM
2351	Common	Bug	New	Normal	Entrayn data erasure request - from Vivek Ut - request: GTGISG3X Inbox	poojesshwaran V	08/16/2022 06:38 AM
2350	Common	Bug	New	Normal	Entrayn data erasure request - from Harshal Patel - request: NAWM3COU Inbox	poojesshwaran V	08/16/2022 06:39 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2343	Vocab Builder (IOS)	Bug	New	Normal	Auido cannot be edited	skandha ruban	08/13/2022 06:07 AM
2341	Common	Bug	New	Normal	Enrayn data erasure request - from Adarsh Dwivedi - request: PJA7KGGK	poojeshwaran V	08/12/2022 06:16 AM
2340	Common	Bug	New	Normal	Enrayn data erasure request - from Naga Mahesh Valavala - request: S7VZPSXW	poojeshwaran V	08/12/2022 06:05 AM
2339	GRE	Support	New	Normal	Need help in Matcjing SIM links with the ones on S3 server	skandha ruban	08/10/2022 12:11 PM
2338	Common	Bug	New	Normal	Enrayn data erasure request - from Shekar Rm - request: BIJOHCJV	poojeshwaran V	08/10/2022 12:10 PM
2337	Common	Bug	New	Normal	Enrayn data erasure request - from Rakesh Rahar - request: 2S3JUMV7 Inbox	poojeshwaran V	08/10/2022 12:10 PM
2336	Common	Bug	New	Normal	Enrayn data erasure request - from Rakesh Rahar - request: 2S3JUMV7	poojeshwaran V	08/10/2022 12:10 PM
2335	Common	Bug	New	Normal	Enrayn data erasure request - from Mirah Nassar - request: SS6STQAF	poojeshwaran V	08/10/2022 12:10 PM
2334	Common	Bug	New	Normal	Enrayn data erasure request - from Lishan Louis - request: 376BTZ66	poojeshwaran V	08/10/2022 12:10 PM
2333	AC (Web)	Bug	New	High	Need password to finalize visa univeristies	skandha ruban	08/10/2022 10:49 AM
2326	Common	Bug	New	Normal	Enrayn data erasure request - from Arpit Mistry - request: ZNQTOJUV	poojeshwaran V	08/09/2022 07:17 AM
2325	Common	Bug	New	Normal	Enrayn data erasure request - from Akhil Reddy - request: YP5Q4TF2	poojeshwaran V	08/09/2022 07:17 AM
2321	Common	Bug	New	Normal	nrayn data erasure request - from Saurabh Up61 - request: F62CQNBE	poojeshwaran V	08/08/2022 06:22 AM
2320	Common	Bug	New	Normal	Enrayn data erasure request - from Nageswararao Ga - request: ILRMPow3	poojeshwaran V	08/08/2022 06:21 AM
2319	Common	Bug	New	Normal	Enrayn data erasure request - from Prasheed Hegde - request: 7LYTFAGF	poojeshwaran V	08/08/2022 06:21 AM
2318	Common	Bug	New	Normal	Enrayn data erasure request - from Ajay Kashyap - request: IVTTJ6IE	poojeshwaran V	08/08/2022 06:21 AM
2317	Common	Bug	New	Normal	Enrayn data erasure request - from Manoj Bhosale - request: LNC5SXX7	poojeshwaran V	08/08/2022 06:21 AM
2316	Common	Bug	New	Normal	Enrayn data erasure request - from Bala Pavan - request: BMBF5VEV	poojeshwaran V	08/08/2022 06:21 AM
2315	Common	Bug	New	Normal	Enrayn data erasure request - from Praveen Nemgoudar - request: XR5H5F22	poojeshwaran V	08/08/2022 06:21 AM
2314	Common	Bug	New	Normal	Enrayn data erasure request - from Ebinezar Mikkili - request: XW6NZA2P	poojeshwaran V	08/08/2022 06:21 AM
2311	Common	Bug	New	Normal	Enrayn data erasure request - from Siva Mogilisetty - request: XF43LT4P	poojeshwaran V	08/05/2022 01:19 PM
2310	Common	Bug	New	Normal	Enrayn data erasure request - from Vishnukumar Madhavan - request: GG5ER3SB	poojeshwaran V	08/05/2022 01:19 PM
2303	Common	Bug	New	Normal	Enrayn data erasure request - from Tharun Muduthanapally - request: YJK5SH67	poojeshwaran V	08/04/2022 09:00 AM
2302	Common	Bug	New	Normal	Enrayn data erasure request - from Vamsi Konda - request: C3TLLTSC	poojeshwaran V	08/04/2022 09:00 AM
2301	Common	Bug	New	Normal	Enrayn data erasure request - from Ganesh Balaboina - request: OOOQQVEQ	poojeshwaran V	08/04/2022 09:00 AM
2300	Common	Bug	New	Normal	Enrayn data erasure request - from Sainath Reddy - request: P5CQS5XB	poojeshwaran V	08/04/2022 09:00 AM
2294	AC (Web)	Bug	New	Normal	CM Todo tooltip content and email reminder content needs to be rechecked	skandha ruban	08/03/2022 09:33 AM
2285	AC (Web)	Support	New	Immediate	silviya.d95@gmail.com / 847345	skandha ruban	08/03/2022 06:08 AM
2284	AC (Web)	Support	New	Immediate	aish.kulkarni0104@gmail.com / 828408	skandha ruban	08/03/2022 06:08 AM
2283	GRE (IOS)	Bug	New	Immediate	Not able to Login	skandha ruban	08/02/2022 09:24 AM
2275	GRE (IOS)	Support	New	Immediate	silkysindhani615@gmail.com / 861717 / App Issue	Rupesh Ashok	08/01/2022 08:11 AM
2273	AC (Web)	Support	New	Normal	Please remove these ids from the UI	skandha ruban	08/01/2022 04:48 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2264	Vocab Builder (Android)	Bug	New	Immediate	Concerns raised by Jason Coleman about the Vocab App	skandha ruban	07/28/2022 11:13 AM
2259	GRE	Bug	New	Immediate	Assessments including Mock tests pointing to old platform for some users	poojesshwaran V	07/27/2022 07:07 AM
2256	AC (Web)	Support	New	Normal	Please change Raguvir's entitlement to Junior Counselor	skandha ruban	07/26/2022 07:51 AM
2255	AC (Web)	Bug	New	Urgent	All junior counselors are seeing 0 numbers in the Application & Documentation section in the Counselor Todo	skandha ruban	07/26/2022 07:50 AM
2253	GRE	Bug	New	Immediate	Verbal doubts loaded in quant doubts sheet	poojesshwaran V	07/27/2022 06:15 AM
2252	GRE	Feature	Feedback	Immediate	Concern regarding the "Got It" button	sriram venkataraman	07/27/2022 08:14 AM
2250	AC (Web)	Bug	New	Normal	Editor Uttara is getting AAE emails from the Profile tab	skandha ruban	07/25/2022 07:14 AM
2248	GRE	Bug	Feedback	Immediate	Switch user -Access denied	sowmya subramaniam	07/25/2022 06:07 AM
2242	AC (Web)	Bug	New	Normal	Remove subscription for this id	skandha ruban	07/22/2022 06:59 AM
2238	AC (Web)	Bug	New	High	Issue with saving scores and scores reported univs	skandha ruban	07/20/2022 11:49 AM
2235	SAT	Bug	New	Immediate	Cannot see the DT performance of a SAT enrolled student	skandha ruban	07/21/2022 06:32 AM
2233	TOEFL	Bug	Feedback	Normal	Jaarvis Reminders For TOEFL appears Blank	skandha ruban	07/20/2022 08:10 AM

...