

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2641	SAT (Android)	Support	New	Immediate	Changes to be made to the mobile app	skandha ruban	02/17/2023 05:58 AM
2638	IELTS	Bug	New	Immediate	Enrolled User has attempted IELTS Sample test	skandha ruban	02/17/2023 05:59 AM
2636	TOEFL	Bug	New	Immediate	Student is unable to view all answer choices and to select more than one choice.	skandha ruban	02/23/2023 11:03 AM
2635	TOEFL	Support	Resolved	Immediate	Need dmango assessment links for all the TOEFL assessments	skandha ruban	02/14/2023 05:20 AM
2632	GRE	Bug	New	Immediate	650294- Student wants to unsubscribe his email from galvanize account as he doesn't need any further communication from us	skandha ruban	02/10/2023 06:35 AM
2631	GRE	Bug	New	Urgent	GRE AWA US attempts - issues	skandha ruban	02/10/2023 06:34 AM
2629	AC (Web)	Support	New	Normal	AC related issues logged in Sentry	skandha ruban	02/04/2023 05:47 AM
2623	IELTS	Bug	Resolved	Immediate	892963- IELTS mock test 1 speaking test scheduling issue	skandha ruban	02/14/2023 05:23 AM
2617	AC (Web)	Feature	New	High	Add a column to the All students table	skandha ruban	01/19/2023 08:14 AM
2616	GRE	Bug	New	High	Product name mismatch in Payment link Generator	skandha ruban	01/19/2023 07:37 AM
2614	IELTS	Bug	New	Urgent	ielts MT error	skandha ruban	01/20/2023 07:46 AM
2611	SAT	Support	Resolved	Immediate	SAT Digital Product	skandha ruban	02/14/2023 05:23 AM
2607	Common	Bug	Resolved	Immediate	Redash is down	skandha ruban	02/14/2023 05:24 AM
2602	GRE	Bug	Resolved	Immediate	GRE AWA Grading sheet is not getting updated	skandha ruban	02/14/2023 05:23 AM
2585	SAT	Bug	Resolved	Immediate	Prospects still seem to be taking the old olympiad tests	skandha ruban	02/14/2023 05:25 AM
2583	AC (Web)	Bug	New	Immediate	Students are unable to add their admit letter in the visa tab - nithinsundaram@gmail.com	skandha ruban	12/14/2022 12:26 PM
2581	IELTS	Support	New	Urgent	Back up of moodle data	skandha ruban	12/13/2022 06:32 AM
2579	IELTS	Bug	Resolved	Immediate	Student is unable to schedule the 1st IELTS mock test	skandha ruban	02/14/2023 05:24 AM
2578	AC (Web)	Feature	New	Normal	Show USLex name in the Editorial to do	skandha ruban	12/06/2022 11:38 AM
2577	GRE	Support	Resolved	Immediate	Changes made in GRE study plan to be reflected.	skandha ruban	02/14/2023 05:24 AM
2576	TOEFL	Support	New	Immediate	TOEFL Lite product	skandha ruban	12/06/2022 11:13 AM
2575	AC (Web)	Bug	New	Normal	USLex Todo - Numbers are wrong	skandha ruban	12/05/2022 01:37 PM
2574	IELTS	Support	New	Immediate	Student access to IELTS New with 100% original content	skandha ruban	12/06/2022 11:13 AM
2563	AC (Web)	Bug	New	High	Editor portal not working for student sabha, showmo@gmail.com	skandha ruban	11/26/2022 01:11 PM
2560	AC (Web)	Support	Resolved	Normal	Need to delete the IELTS score - chirag.bansal.chirag@gmail.com	skandha ruban	11/26/2022 04:38 PM
2559	AC (Web)	Bug	New	Immediate	USLex Todo - Issue	skandha ruban	12/01/2022 07:55 AM
2556	TOEFL	Support	New	Immediate	TOEFL Jarvis reminders are not getting delivered since 22nd November	skandha ruban	11/23/2022 12:23 PM
2551	AC (Web)	Bug	Resolved	Immediate	Automated emails from the UI are not working	skandha ruban	11/23/2022 10:31 AM
2546	AC (Web)	Bug	New	High	PE Call Scheduler - Zoom out issue	skandha ruban	11/21/2022 11:30 AM
2544	AC (Web)	Bug	Resolved	Immediate	Unable to add applications in the shortlisting tab - gottipalliashajyothi6@gmail.com (verified in Master List)	skandha ruban	11/26/2022 09:38 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2542	AC (Web)	Bug	Resolved	Immediate	Unable to add universities in the shortlisting tab - singhsimranshrikanth@gmail.com	skandha ruban	11/26/2022 09:38 AM
2540	AC (Web)	Support	New	Normal	Data Gathering Credentials	skandha ruban	11/16/2022 07:45 AM
2536	Vocab Builder (IOS)	Bug	New	Immediate	jschong17@gmail.com User needs his IOS vocab app account to be deleted from our records	skandha ruban	11/23/2022 04:59 PM
2535	SAT	Bug	New	Immediate	Student is taken to SAT digital DT on moodle and is not able to click the test	skandha ruban	11/16/2022 06:19 AM
2533	AC (Web)	Bug	New	Normal	Unable to add universities in the shortlisting tab - tapasya.shrm@gmail.com	skandha ruban	11/14/2022 09:16 AM
2531	AC (Web)	Bug	Resolved	Immediate	Masterlist verification should not be available to all entitlements !	skandha ruban	11/14/2022 06:58 AM
2530	AC (Web)	Bug	Resolved	Immediate	Student not available on the portal - nairveda@gmail.com	skandha ruban	11/14/2022 06:47 AM
2529	AC (Web)	Bug	New	Normal	PPE numbers are not correct	skandha ruban	11/10/2022 08:40 AM
2525	AC (Web)	Support	New	Normal	Add the first name and the last name in the breadcrumb of the UI	skandha ruban	11/07/2022 09:26 AM
2521	AC (Web)	Bug	New	Immediate	USLex Todo - Issue (Not showing Unassigned cases)	skandha ruban	11/07/2022 03:42 AM
2520	IELTS	Bug	New	Immediate	Ielts User home isn't working sheet issue also Jarvis reminder for ielts is blank	skandha ruban	11/07/2022 12:25 PM
2514	TOEFL	Bug	New	Immediate	874702- Student attempted TOEFL MT 3 on 28th however her test submission havent been recorded in redash sheets or in email for the instructors to grade ,also till afternoon her scores wherent updated but this afternoon reading and listening scores where r	skandha ruban	10/31/2022 11:04 AM
2513	TOEFL	Bug	New	Immediate	Mock Tests attempts paused/changed for a few users	skandha ruban	10/31/2022 11:04 AM
2507	AC (Web)	Bug	Resolved	Immediate	Student not available on the portal - mannerism.inc@gmail.com	skandha ruban	11/07/2022 09:00 AM
2505	AC (Web)	Support	New	Normal	Changing partner status for an application.	skandha ruban	10/28/2022 09:30 AM
2501	IELTS	Bug	Resolved	Urgent	Unable to schedule speaking Mock test	skandha ruban	11/23/2022 10:46 AM
2498	IELTS	Bug	Resolved	Immediate	835958- studnt is unable to schedule the 1st MT Speaking tes	skandha ruban	11/23/2022 10:47 AM
2495	AC (Web)	Bug	Resolved	Immediate	amlan.adishakti@gmail.com	skandha ruban	10/26/2022 04:06 PM
2493	TOEFL	Support	New	Immediate	Publishing qns not working & Request for walkthrough to delete qns	skandha ruban	10/31/2022 11:06 AM
2490	GRE	Support	New	Immediate	All testprep servicing sheets -Redash issue	skandha ruban	10/20/2022 10:43 AM
2488	AC (Web)	Bug	Resolved	Immediate	Resume cannot be saved - sreyan2000@gmail.com	skandha ruban	10/21/2022 08:04 AM
2487	AC (Web)	Bug	Resolved	Normal	USLex Todo - Issue	skandha ruban	11/07/2022 09:00 AM
2486	AC (Web)	Bug	New	Urgent	AC Filters are not working	skandha ruban	10/27/2022 09:18 AM
2485	AC (Web)	Bug	Resolved	High	Email issue	skandha ruban	11/03/2022 04:10 PM
2482	Common	Bug	New	Immediate	TOEFL Servicing Sheet issue	skandha ruban	10/19/2022 09:12 AM
2481	SAT	Feature	New	Immediate	SAT Digital Marketing Test	skandha ruban	10/19/2022 07:27 AM
2473	AC (Web)	Bug	New	Urgent	Unable to add documents sample for the visa page	skandha ruban	10/14/2022 07:25 AM
2469	AC (Web)	Bug	New	Normal	LOR 2	skandha ruban	10/15/2022 02:43 PM
2468	AC (Web)	Bug	Resolved	Urgent	Unable to access AC - manis5697@gmail.com	skandha ruban	10/21/2022 06:58 AM
2459	GRE (IOS)	Bug	In Progress	Immediate	Error in answer choice in Mobile App	skandha ruban	11/23/2022 05:02 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2458	GRE	Bug	New	Immediate	Edit instructions for the Mock tests	skandha ruban	10/07/2022 06:12 AM
2451	Common	Support	New	High	Upload Lead Sheet Isn't Working	skandha ruban	09/30/2022 09:52 AM
2449	Common	Support	New	High	Need Fall 23 & Spring 24 India Data with Mobile Number	skandha ruban	09/28/2022 10:33 AM
2446	IELTS	Bug	New	Immediate	Student did not receive the IELTS Speaking Invite	skandha ruban	09/27/2022 08:57 AM
2442	AC (Web)	Bug	New	Normal	USLex unable to reset documents in the Documents tab	skandha ruban	09/26/2022 01:01 PM
2435	GRE	Bug	New	Immediate	chiragcm2012@gmail.com / 305239	skandha ruban	09/23/2022 05:41 AM
2433	IELTS	Support	Feedback	Immediate	Our new full-timers Darshana and Sowmya are not getting the IELTS Speaking MT sessions scheduled on their calendar.	skandha ruban	11/23/2022 10:56 AM
2428	TOEFL	Bug	Feedback	Immediate	The Verbal Team is unable to access 60 TOEFL assessments from the technical PSP sheet	skandha ruban	09/23/2022 06:18 AM
2423	AC (Web)	Bug	Resolved	Immediate	Universities missing from the Masterlist	skandha ruban	10/21/2022 06:58 AM
2419	AC (Web)	Bug	Resolved	Urgent	Unable to add GRE mock scores - rahulroy2909@gmail.com	skandha ruban	09/23/2022 09:57 AM
2418	TOEFL	Bug	Resolved	Immediate	TOEFL attempts are not getting populated on the servicing sheet	skandha ruban	09/19/2022 09:34 AM
2417	AC (Web)	Bug	Resolved	Immediate	Unable to add universities in the shortlisting tab - kedia.gopal10@gmail.com	skandha ruban	09/22/2022 05:50 AM
2416	AC (Web)	Bug	Resolved	Urgent	SOP form not available on the UI - ykrishna8090@gmail.com	skandha ruban	09/20/2022 10:27 AM
2411	TOEFL	Bug	New	Immediate	Issues arising due to pending walkthrough: significant changes still to be reflected in TOEFL content	skandha ruban	09/19/2022 07:25 AM
2410	TOEFL	Bug	New	Immediate	No editing tool for TOEFL explanations	skandha ruban	09/20/2022 07:01 AM
2394	AC (Web)	Bug	Resolved	High	Unable to add applications in the shortlisting tab - rokes2897@gmail.com	skandha ruban	09/16/2022 06:12 AM
2391	Vocab Builder (Android)	Support	New	Immediate	WALKTHROUGH	skandha ruban	08/30/2022 07:29 AM
2390	Vocab Builder (Android)	Support	New	Immediate	Request for audio files for ALL the words in the vocab app(Both android and IOS)	skandha ruban	09/09/2022 11:02 AM
2371	AC (Web)	Bug	New	High	Numbers in the counselor to do section are incorrect	skandha ruban	08/19/2022 10:16 AM
2363	AC (Web)	Feature	New	High	Document status changes from Student yet to submit initial inputs to Editor is working on it.	skandha ruban	08/17/2022 04:58 PM
2362	AC (Web)	Bug	New	High	Editorial ToDo - need a Non assigned row	skandha ruban	08/17/2022 04:32 PM
2361	AC (Web)	Bug	New	High	For Visa only users - unable to finalize the visa university - manoj.korada0000@gmail.com	skandha ruban	08/17/2022 04:29 PM
2360	AC (Web)	Bug	New	Urgent	Counselor Aarthi's reminders in Counselor ToDo are not being sent	skandha ruban	08/17/2022 04:27 PM
2343	Vocab Builder (IOS)	Bug	New	Normal	Auido cannot be edited	skandha ruban	08/13/2022 06:07 AM
2339	GRE	Support	New	Normal	Need help in Matcjng SIM links with the ones on S3 server	skandha ruban	08/10/2022 12:11 PM
2333	AC (Web)	Bug	New	High	Need password to finalize visa univeristies	skandha ruban	08/10/2022 10:49 AM
2294	AC (Web)	Bug	New	Normal	CM Todo tooltip content and email reminder content needs to be rechecked	skandha ruban	08/03/2022 09:33 AM
2285	AC (Web)	Support	New	Immediate	silviya.d95@gmail.com / 847345	skandha ruban	08/03/2022 06:08 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2284	AC (Web)	Support	New	Immediate	aish.kulkarni0104@gmail.com / 828408	skandha ruban	08/03/2022 06:08 AM
2283	GRE (IOS)	Bug	New	Immediate	Not able to Login	skandha ruban	08/02/2022 09:24 AM
2273	AC (Web)	Support	New	Normal	Please remove these ids from the UI	skandha ruban	08/01/2022 04:48 AM
2264	Vocab Builder (Android)	Bug	New	Immediate	Concerns raised by Jason Coleman about the Vocab App	skandha ruban	07/28/2022 11:13 AM
2256	AC (Web)	Support	New	Normal	Please change Raguvir's entitlement to Junior Counselor	skandha ruban	07/26/2022 07:51 AM
2255	AC (Web)	Bug	New	Urgent	All junior counselors are seeing 0 numbers in the Application & Documentation section in the Counselor Todo	skandha ruban	07/26/2022 07:50 AM
2250	AC (Web)	Bug	New	Normal	Editor Uttara is getting AAE emails from the Profile tab	skandha ruban	07/25/2022 07:14 AM
2242	AC (Web)	Bug	New	Normal	Remove subscription for this id	skandha ruban	07/22/2022 06:59 AM
2238	AC (Web)	Bug	New	High	Issue with saving scores and scores reported univs	skandha ruban	07/20/2022 11:49 AM
2235	SAT	Bug	New	Immediate	Cannot see the DT performance of a SAT enrolled student	skandha ruban	07/21/2022 06:32 AM
2233	TOEFL	Bug	Feedback	Normal	Jaarvis Reminders For TOEFL appears Blank	skandha ruban	07/20/2022 08:10 AM
2227	SAT	Support	New	Immediate	Moodle data not getting populated	skandha ruban	07/19/2022 06:28 AM
2226	IELTS	Bug	New	Urgent	IELTS User Home sheet is not working properly	skandha ruban	07/19/2022 06:15 AM
2218	AC (Web)	Bug	New	High	IELTS status is reflecting wrong in the UI - naveenr0299@gmail.com	skandha ruban	07/13/2022 04:24 PM
2205	AC (Web)	Support	New	Normal	Change internal user's AC UI passwords to random passwords	skandha ruban	07/11/2022 09:55 AM
2203	AC (Web)	Bug	New	High	Activate scheduled mock and mock interview dates for junior counselors	skandha ruban	07/07/2022 12:51 PM
2180	AC (Web)	Bug	New	Immediate	Editorial Todo is not showing correct data	skandha ruban	06/28/2022 05:01 AM
2160	AC (Web)	Bug	New	Normal	DOB not populated in the UI for many users - shows up as invalid date	skandha ruban	06/14/2022 09:52 AM
2143	AC (Web)	Support	New	High	Add a column in the new BST sheet	skandha ruban	06/03/2022 11:44 AM
2099	GRE	Bug	New	Urgent	For filling the profile form user will get a mail, bottom of the mail is showing a wrong mail id/puravpatel63@yahoo.com	skandha ruban	05/24/2022 08:18 AM
2097	AC (Web)	Bug	New	High	Incorrect data in Editorial ToDo	skandha ruban	05/23/2022 10:06 AM
2083	AC (Web)	Bug	New	High	The regular SOP form is showing up for partner students also.	skandha ruban	12/09/2022 09:34 AM
2061	AC (Web)	Support	New	Normal	Student are unable to proceed watching the visa video it gets stuck	skandha ruban	05/09/2022 06:15 AM
2051	GRE	Bug	New	Urgent	716264 - Rudrang Chauhan	skandha ruban	05/05/2022 05:53 AM
2015	AC (Web)	Support	New	High	Raghuvir is unable to find gwadhwa311993@gmail.com to assign to embassy	skandha ruban	04/18/2022 06:11 AM
2014	AC (Web)	Bug	In Progress	Low	Editor 4 has some tech issues	skandha ruban	06/28/2022 12:17 PM
1977	AC (Web)	Feature	New	Normal	Change in enrollment status dropdown	skandha ruban	03/31/2022 07:21 AM
1974	AC (Web)	Support	New	High	Welcome email content change	skandha ruban	09/13/2022 12:08 PM
1966	AC (Web)	Bug	New	Normal	Welcome mail issue	skandha ruban	03/28/2022 08:15 AM
1926	GRE	Bug	New	Urgent	SIM import sheet throwing error	skandha ruban	03/14/2022 07:17 AM
1921	AC (Web)	Bug	In Progress	High	Editorial todo wrong data for editor 4	skandha ruban	03/16/2022 08:03 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1920	AC (Web)	Bug	New	High	Editorial todo wrong data for editor 8	skandha ruban	03/11/2022 11:38 AM
1916	AC (Web)	Support	New	Normal	Add a new reason for shortlisting in the dropdown for 'Reasons for shortlisting'	skandha ruban	03/10/2022 10:20 AM
1914	AC (Web)	Bug	New	Normal	An issue while downloading the csv file from the portal	skandha ruban	03/11/2022 04:22 AM
1908	AC (Web)	Bug	New	Urgent	Bug-AC \ rrhariharan48@gmail.com \ 836286 \ Welcome mail	skandha ruban	03/08/2022 11:17 AM
1900	TOEFL	Bug	New	Immediate	Empty TOEFL Jarvis Reminders	skandha ruban	03/03/2022 07:27 AM
1894	AC (Web)	Bug	New	High	Bug-AC \ minal.patil755@gmail.com \ 835311 \ welcome mail	skandha ruban	03/01/2022 08:26 AM
1885	AC (Web)	Bug	New	High	Bug-AC \ shikharjul01@gmail.com \ 834728 \ Welcome mail	skandha ruban	02/27/2022 04:34 PM
1882	AC (Web)	Bug	New	Immediate	Welcome email not triggered for shikharjul01@gmail.com	skandha ruban	02/26/2022 01:03 PM
1868	AC (Web)	Feature	In Progress	High	Add the following fields in the program level in the Masterlist	skandha ruban	02/18/2022 04:06 PM
1865	AC (Web)	Bug	New	High	Partner university showing up as NO in the USLex Ui and not showing up in the New BST	skandha ruban	02/18/2022 07:03 AM
1864	AC (Web)	Bug	New	Immediate	Sub menu in FAQs is not working	skandha ruban	02/16/2022 11:23 AM
1862	AC (Web)	Bug	New	High	Add the following fields in the program level in the Masterlist	skandha ruban	02/15/2022 10:46 AM
1854	AC (Web)	Bug	New	High	Profile tab bug	skandha ruban	02/10/2022 09:17 AM
1842	AC (Web)	Bug	New	High	Due days in editorial to do counted from the day document was created instead of submission date	skandha ruban	02/04/2022 06:21 AM
1710	AC (Web)	Bug	New	Normal	Masterlist is not saving and shows loading symbol when data is added for internal user	skandha ruban	12/22/2021 09:10 AM
1704	AC (Web)	Bug	New	Urgent	University finalization reset but document is showing up in editorial to - do -- vignesh4606272@gmail.com	skandha ruban	12/21/2021 11:20 AM
1688	GRE (IOS)	Bug	New	Immediate	Student unable to access GRE app in IOS mobile	skandha ruban	12/16/2021 08:45 AM
1687	GRE (IOS)	Bug	New	Normal	GRE app IOS is not working	skandha ruban	12/16/2021 08:45 AM
1670	AC (Web)	Bug	New	High	New Budget Servicing Tracker does not show partner application marked I will apply on the portal.	skandha ruban	12/09/2021 09:07 AM
1660	GRE (IOS)	Bug	New	Immediate	749912- Student unable to use the GRE app in IOS mobile	skandha ruban	12/08/2021 06:24 AM
1657	AC (Web)	Bug	New	Immediate	Student has finalized the universities but status still says Pending student comments in the USLex to do and the UI	skandha ruban	12/08/2021 04:29 AM
1604	TOEFL	Bug	New	Immediate	Unable to generate study plan	skandha ruban	11/22/2021 12:48 PM
1600	AC (Web)	Bug	New	High	Profile details missing/wrong - maheeth2000@gmail.com	skandha ruban	11/22/2021 07:22 AM
1522	AC (Web)	Bug	New	Normal	Notification email - rk221.r@gmail.com	skandha ruban	10/29/2021 06:51 AM
1503	GRE	Feature	New	Normal	Validity mail for additional validity given sales lead	skandha ruban	10/26/2021 07:44 AM
1482	AC (Web)	Bug	New	Normal	Priority deadline in Editorial to do	skandha ruban	10/21/2021 09:40 AM
1480	GRE	Bug	New	High	803354 - Bhakti Tigdi/ predicted score and the preparedness level bar is missing	skandha ruban	10/21/2021 07:57 AM
1465	GRE (Android)	Bug	New	High	User Profile fields become null after ETPF popup	skandha ruban	10/27/2021 01:00 PM
1436	AC (Web)	Bug	New	Urgent	Budget not available on the portal even though filled in the profile form - nagendrayedida@gmail.com	skandha ruban	10/16/2021 08:45 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1388	AC (Web)	Bug	New	Normal	Editorial ToDo Count wrong for Editor3 - Sayak	skandha ruban	10/08/2021 12:13 PM
1343	AC (Web)	Bug	New	Normal	Student is not able to see the resolved discussions - kavitapatil1192@gmail.com	skandha ruban	10/01/2021 10:58 AM
1342	AC (Web)	Bug	New	Normal	AAE query for aphadke9927@gmail.com is not correct	skandha ruban	10/01/2021 10:59 AM
1336	AC (Web)	Bug	New	Urgent	University documents showing wrong dates in Editorial ToDo	skandha ruban	09/30/2021 04:36 PM
1280	AC (Web)	Bug	Feedback	Immediate	Clicking on AC is taking the student to GTP page - vishnureddy0402@gmail.com	skandha ruban	09/23/2021 08:58 AM
1158	AC (Web)	Feature	New	High	Giving junior counselor and editor subscription to the same internal user	skandha ruban	08/30/2021 11:26 AM
1157	AC (Web)	Bug	New	High	Reset of additional documents	skandha ruban	08/30/2021 07:35 AM
750	AC (Web)	Bug	In Progress	Urgent	The profile submitted date is not getting updated on the portal	skandha ruban	06/28/2021 08:03 AM
630	AC (Web)	Bug	In Progress	Immediate	Student is not able to click on Active Discussions - sreeganesh@email.com	skandha ruban	05/25/2021 05:28 AM
169	AC (Web)	Feature	New	Low	Delete Duplicate entitlement consumption for AC Users	skandha ruban	12/09/2020 08:27 AM