

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2811	IELTS	Support	New	Immediate	trohille@gmail.com/872989	selva QA	09/07/2023 06:10 AM
2803	TOEFL	Bug	New	Urgent	Cleared doubt is not disappearing from the TOEFL doubts sheet	selva QA	08/30/2023 06:17 AM
2800	IELTS	Support	New	Immediate	daaris.zameer@gmail.com/750112	selva QA	08/23/2023 09:12 AM
2799	GRE	Bug	New	Urgent	MT4 AWA essays submitted by a student who took his MT3 last year or before.	selva QA	08/28/2023 06:01 AM
2794	Test Prep	Bug	New	Immediate	arkaandul@gmail.com/857420	selva QA	08/17/2023 12:45 PM
2791	GRE	Bug	New	Immediate	931219: Mock test 4 and 5 should be unlocked for this student	selva QA	08/16/2023 05:01 AM
2790	IELTS	Bug	New	Immediate	Some DT attempts on the IELTS servicing sheet marked Admin Entrain are written/recorded by students	selva QA	08/16/2023 04:49 AM
2786	Vocab Builder (Android)	Bug	New	Immediate	saadzrs@gmail.com	selva QA	08/10/2023 07:57 AM
2785	TOEFL	Bug	Resolved	Urgent	Not able to fetch Studyplan after DT	selva QA	09/08/2023 11:27 AM
2784	TOEFL	Support	New	Immediate	soumyan291002@gmail.com / 921259	selva QA	08/08/2023 05:52 AM
2781	GRE	Bug	New	Immediate	aineilgautam@gmail.com/877970	selva QA	08/04/2023 07:51 AM
2780	GRE	Bug	Resolved	Immediate	932659: User unable to attend the 5th mock test	selva QA	08/07/2023 01:55 PM
2776	IELTS	Bug	New	Immediate	Unable to add Google Meet details to the IELTS Speaking mock tests on the calendar	selva QA	07/31/2023 06:41 AM
2774	GRE	Bug	New	Immediate	852788- MT 1 and 2 submission issue	selva QA	08/07/2023 01:58 PM
2772	GRE	Bug	New	Urgent	SME's name not visible on the AWA grading tool.	selva QA	07/25/2023 10:27 AM
2766	GRE	Bug	New	Immediate	hemendhar1235@sasi.ac.in/905339	selva QA	07/21/2023 08:05 AM
2763	AC (Web)	Bug	New	Immediate	Partner status not reflecting correctly	selva QA	07/20/2023 04:37 PM
2756	GRE	Bug	New	Immediate	894162: student took 1st MT in old platform which has to in new platform.Platform shouldn't allow the student to attempt the mock test in old platform	selva QA	07/15/2023 04:33 AM
2754	Test Prep	Support	New	Immediate	Welcome email not received for all 3 products	selva QA	07/12/2023 08:25 AM
2740	SAT	Bug	New	Immediate	Images not shown	selva QA	07/07/2023 04:20 AM
2737	GRE	Bug	New	Immediate	nrjdwivedi989@gmail.com/774196	selva QA	07/03/2023 06:45 AM
2735	GRE	Bug	New	High	AWA attempts are not showing up on the GRE AWA Grading tool	selva QA	07/01/2023 04:14 AM
2734	GRE	Bug	New	Immediate	Students are facing SAMPLE STUDY Plan	selva QA	06/30/2023 04:57 PM
2733	GRE	Bug	New	Immediate	GRE Quant doubts sheet not loading	selva QA	06/29/2023 01:09 PM
2732	IELTS	Bug	New	Immediate	The tool used to schedule Speaking sessions is leading to a Redash login page.	selva QA	06/29/2023 12:19 PM
2727	IELTS	Bug	New	Immediate	828088: Student is unable to login to ielts portal	selva QA	06/19/2023 10:39 AM
2722	TOEFL	Bug	New	Urgent	Issue in submitting the TOEFL score	selva QA	06/13/2023 05:28 AM
2721	GRE	Bug	New	Immediate	All academic servicing sheets are blank	selva QA	06/12/2023 01:08 AM
2720	GRE	Bug	New	Urgent	PFR Not sent for MT-2 UID-909577 - Bharvi Acharya	selva QA	06/09/2023 05:16 AM
2717	Test Prep	Bug	New	Immediate	basil.mathew.jacob@gmail.com/858259	selva QA	06/07/2023 08:04 AM

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2712	GRE	Bug	New	Urgent	Not able to access any study modules	selva QA	06/01/2023 02:38 PM
2711	SAT	Bug	New	Immediate	pranavofzesharingan@gmail.com/675124	selva QA	06/01/2023 11:23 AM
2706	GRE	Bug	New	Immediate	917284- Student gets error while accessing his study plan	selva QA	05/29/2023 11:32 AM
2704	GRE	Feature	New	Normal	GRE: USER HOME -some of the fields NOT working	selva QA	05/29/2023 06:08 AM
2703	GRE	Bug	New	Immediate	The AWA grading tool is throwing an error.	selva QA	05/27/2023 05:36 AM
2701	Vocab Builder (Android)	Bug	Resolved	Immediate	tyetye298@gmail.com: Student needs account to be deleted from Android vocab app	selva QA	05/26/2023 06:34 AM
2700	IELTS	Support	New	Immediate	ielts Jarvis reminder mails are not coming from 2nd May please check	selva QA	05/15/2023 06:07 AM
2699	Vocab Builder (Android)	Bug	Resolved	Immediate	Paritosh.barik11@gmail.com : Account has to be delated from vocab Android app	selva QA	05/26/2023 06:34 AM
2697	SAT	Support	Resolved	Normal	Request for deletion of SAT galvanize account	selva QA	05/26/2023 06:36 AM
2694	GRE (Android)	Bug	Resolved	Immediate	paolabashige@gmail.com : students account to be deleted from Android app account	selva QA	05/26/2023 06:38 AM
2692	GRE	Bug	Feedback	Immediate	913186- Student gets blank study plan page after attempting the DT please refer screenshot	selva QA	05/09/2023 06:04 AM
2690	Vocab Builder (IOS)	Bug	Resolved	Immediate	daxadam@gmail.com: student needs the email id to be removed from IOS vocab app account	selva QA	05/26/2023 06:38 AM
2688	GRE	Bug	Feedback	Immediate	656582- Student is unable to attend the 4th and 5th MT please check as per screenshot attached	selva QA	05/12/2023 07:35 AM
2686	Customer Journey	Bug	New	Normal	Source for Leads is not getting updated in the CRM	selva QA	04/29/2023 04:25 AM
2685	Customer Journey	Bug	New	High	TP Fully Paid customers are moving to Q-Incoming	selva QA	04/29/2023 04:23 AM
2684	Customer Journey	Bug	New	High	Leads in CRM move from Q-Follow up to Q-Incoming	selva QA	04/29/2023 04:22 AM
2678	AC (Web)	Bug	New	High	Shortlisting tab not loading - chaitanyav214@gmail.com	selva QA	04/24/2023 10:38 AM
2677	SAT	Bug	New	Immediate	Prospects still seem to be taking the old olympiad tests	selva QA	05/03/2023 05:53 AM
2670	AC (Web)	Support	New	Immediate	hemendrasai344@gmail.com/899188	selva QA	03/31/2023 09:42 AM
2660	AC (Web)	Bug	New	Urgent	Partner information is incorrect - rohithgrandhe@gmail.com	selva QA	03/28/2023 10:31 AM
2659	AC (Web)	Bug	New	Immediate	Scratchlist percentage stuck at 96%	selva QA	03/28/2023 10:24 AM
2648	SAT	Bug	New	Immediate	Prospects taking the old SAT diagnostic test instead of the new SAT Digital Sample test	selva QA	02/28/2023 10:50 AM
2633	AC (Web)	Bug	New	High	Unable to upload I20 in the step 1 - jagruthi.nalajala121@gmail.com	selva QA	02/13/2023 10:24 AM
2626	TOEFL	Bug	New	High	Student unable to access Verbal video links	selva QA	02/01/2023 07:11 AM
2580	AC (Web)	Bug	New	Urgent	Text box issue after finalization - sasipavan847@gmail.com	selva QA	12/09/2022 08:54 AM
2557	AC (Web)	Bug	New	Urgent	EL test status not updated correctly on the UI	selva QA	11/24/2022 04:48 AM