Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2811	IELTS	Support	New	Immediate	trohille@gmail.com/872989	selva QA	09/07/2023 06:10 AM
2803	TOEFL	Bug	New	Urgent	Cleared doubt is not disappearing from the TOEFL doubts sheet	selva QA	08/30/2023 06:17 AM
2800	IELTS	Support	New	Immediate	daaris.zameer@gmail.com/750112	selva QA	08/23/2023 09:12 AM
2799	GRE	Bug	New	Urgent	MT4 AWA essays submitted by a student who took his MT3 last year or before.	selva QA	08/28/2023 06:01 AM
2794	Test Prep	Bug	New	Immediate	arkaandul@gmail.com/857420	selva QA	08/17/2023 12:45 PM
2791	GRE	Bug	New	Immediate	931219: Mock test 4 and 5 should be unlocked for this student	selva QA	08/16/2023 05:01 AM
2790	IELTS	Bug	New	Immediate	Some DT attempts on the IELTS servicing sheet marked Admin Entrayn are written/recorded by students	selva QA	08/16/2023 04:49 AM
2786	Vocab Builder (Android)	Bug	New	Immediate	saadzrs@gmail.com	selva QA	08/10/2023 07:57 AM
2785	TOEFL	Bug	Resolved	Urgent	Not able to fetch Studyplan after DT	selva QA	09/08/2023 11:27 AM
2784	TOEFL	Support	New	Immediate	soumyan291002@gmail.com / 921259	selva QA	08/08/2023 05:52 AM
2781	GRE	Bug	New	Immediate	aineilgautam@gmail.com/877970	selva QA	08/04/2023 07:51 AM
2780	GRE	Bug	Resolved	Immediate	932659: User unable to attend the 5th mock test	selva QA	08/07/2023 01:55 PM
2776	IELTS	Bug	New	Immediate	Unable to add Google Meet details to the IELTS Speaking mock tests on the calendar	selva QA	07/31/2023 06:41 AM
2774	GRE	Bug	New	Immediate	852788- MT 1 and 2 submission issue	selva QA	08/07/2023 01:58 PM
2772	GRE	Bug	New	Urgent	SME's name not visible on the AWA grading tool.	selva QA	07/25/2023 10:27 AM
2766	GRE	Bug	New	Immediate	hemendhar1235@sasi.ac.in/905339	selva QA	07/21/2023 08:05 AM
2763	AC (Web)	Bug	New	Immediate	Partner status not reflecting correctly	selva QA	07/20/2023 04:37 PM
2756	GRE	Bug	New	Immediate	894162: student took 1st MT in old platform which has to in new platform.Platform shouldn't allow the student to attempt the mock test in old platform	selva QA	07/15/2023 04:33 AM
2754	Test Prep	Support	New	Immediate	Welcome email not received for all 3 products	selva QA	07/12/2023 08:25 AM
2740	SAT	Bug	New	Immediate	Images not shown	selva QA	07/07/2023 04:20 AM
2737	GRE	Bug	New	Immediate	nrjdwivedi989@gmail.com/774196	selva QA	07/03/2023 06:45 AM
2735	GRE	Bug	New	High	AWA attempts are not showing up on the GRE AWA Grading tool	selva QA	07/01/2023 04:14 AM
2734	GRE	Bug	New	Immediate	Students are facing SAMPLE STUDY Plan	selva QA	06/30/2023 04:57 PM
2733	GRE	Bug	New	Immediate	GRE Quant doubts sheet not loading	selva QA	06/29/2023 01:09 PM
2732	IELTS	Bug	New	Immediate	The tool used to schedule Speaking sessions is leading to a Redash login page.	selva QA	06/29/2023 12:19 PM
2727	IELTS	Bug	New	Immediate	828088: Student is unable to login to ielts portal	selva QA	06/19/2023 10:39 AM
2722	TOEFL	Bug	New	Urgent	Issue in submitting the TOEFL score	selva QA	06/13/2023 05:28 AM
2721	GRE	Bug	New	Immediate	All academic servicing sheets are blank	selva QA	06/12/2023 01:08 AM
2720	GRE	Bug	New	Urgent	PFR Not sent for MT-2 UID-909577 - Bharvi Acharya	selva QA	06/09/2023 05:16 AM
2717	Test Prep	Bug	New	Immediate	basil.mathew.jacob@gmail.com/858259	selva QA	06/07/2023 08:04 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2712	GRE	Bug	New	Urgent	Not able to access any study modules	selva QA	06/01/2023 02:38 PM
2711	SAT	Bug	New	Immediate	pranavofzesharingan@gmail.com/675124	selva QA	06/01/2023 11:23 AM
2710	GRE	Bug	Rejected	Immediate	paarth.math@gmail.com / 926316	selva QA	06/01/2023 09:59 AM
2706	GRE	Bug	New	Immediate	917284- Student gets error while accessing his study plan	selva QA	05/29/2023 11:32 AM
2704	GRE	Feature	New	Normal	GRE: USER HOME -some of the fields NOT working	selva QA	05/29/2023 06:08 AM
2703	GRE	Bug	New	Immediate	The AWA grading tool is throwing an error.	selva QA	05/27/2023 05:36 AM
2701	Vocab Builder (Android)	Bug	Resolved	Immediate	tyetye298@gmail.com: Student needs account to be deleted from Android vocab app	selva QA	05/26/2023 06:34 AM
2700	IELTS	Support	New	Immediate	Ielts Jarvis reminder mails are not coming from 2nd May please check	selva QA	05/15/2023 06:07 AM
2699	Vocab Builder (Android)	Bug	Resolved	Immediate	Paritosh.barik11@gmail.com : Account has to be delated from vocab Android app	selva QA	05/26/2023 06:34 AM
2697	SAT	Support	Resolved	Normal	Request for deletion of SAT galvanize account	selva QA	05/26/2023 06:36 AM
2696	GRE	Bug	Closed	Urgent	PFR sent is Blank for MT-1	selva QA	05/12/2023 06:48 AM
2694	GRE (Android)	Bug	Resolved	Immediate	paolabashige@gmail.com : students account to be deleted from Android app account	selva QA	05/26/2023 06:38 AM
2692	GRE	Bug	Feedback	Immediate	913186- Student gets blank study plan page after attempting the DT please refer screenshot	selva QA	05/09/2023 06:04 AM
2690	Vocab Builder (IOS)	Bug	Resolved	Immediate	daxadam@gmail.com: student needs the email id to be removed from IOS vocab app account	selva QA	05/26/2023 06:38 AM
2688	GRE	Bug	Feedback	Immediate	656582- Student is unable to attend the 4th and 5th MT please check as per screenshot attached	selva QA	05/12/2023 07:35 AM
2686	Customer Journey	Bug	New	Normal	Source for Leads is not getting updated in the CRM	selva QA	04/29/2023 04:25 AM
2685	Customer Journey	Bug	New	High	TP Fully Paid customers are moving to Q-Incoming	selva QA	04/29/2023 04:23 AM
2684	Customer Journey	Bug	New	High	Leads in CRM move from Q-Follow up to Q-Incoming	selva QA	04/29/2023 04:22 AM
2678	AC (Web)	Bug	New	High	Shortlisting tab not loading - chaitanyav214@gmail.com	selva QA	04/24/2023 10:38 AM
2677	SAT	Bug	New	Immediate	Prospects still seem to be taking the old olympiad tests	selva QA	05/03/2023 05:53 AM
2672	GRE	Support	Closed	Immediate	ajaymalolan@gmail.com / 910874 / DT Issue	selva QA	04/04/2023 07:57 AM
2670	AC (Web)	Support	New	Immediate	hemendrasai344@gmail.com/899188	selva QA	03/31/2023 09:42 AM
2660	AC (Web)	Bug	New	Urgent	Partner information is incorrect - rohithgrandhe@gmail.com	selva QA	03/28/2023 10:31 AM
2659	AC (Web)	Bug	New	Immediate	Scratchlist percentage stuck at 96%	selva QA	03/28/2023 10:24 AM
2648	SAT	Bug	New	Immediate	Prospects taking the old SAT diagnostic test instead of the new SAT Digital Sample test	selva QA	02/28/2023 10:50 AM
2643	GRE	Bug	Closed	Immediate	885986: Issue in review of MT 1	selva QA	03/17/2023 08:23 AM
2633	AC (Web)	Bug	New	High	Unable to upload I20 in the step 1 - jagruthi.nalajala121@gmail.com	selva QA	02/13/2023 10:24 AM
2626	TOEFL	Bug	New	High	Student unable to access Verbal video links	selva QA	02/01/2023 07:11 AM
2589	AC (Web)	Bug	Closed	Immediate	Automated emails not being sent	selva QA	01/31/2023 08:11 AM
2580	AC (Web)	Bug	New	Urgent	Text box issue after finalization - sasipavan847@gmail.com	selva QA	12/09/2022 08:54 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
2571	AC (Web)	Bug	Closed	Urgent	Student not available on the portal - mishra25suchi@gmail.com	selva QA	07/29/2023 09:45 AM
2558	AC (Web)	Bug	Closed	High	Student has finalized the universities but status still says Pending student comments in the USLex to do and the UI - rinkyreddy1707@gmail.com	selva QA	07/29/2023 09:45 AM
2557	AC (Web)	Bug	New	Urgent	EL test status not updated correctly on the UI	selva QA	11/24/2022 04:48 AM
2549	AC (Web)	Bug	Closed	High	Unable to upload visa copy in Steo 5 of the visa tab	selva QA	07/29/2023 09:44 AM
2541	AC (Web)	Support	Closed	Normal	Remove and delete subscriptions for the following people	selva QA	07/29/2023 09:43 AM
2510	GRE	Bug	Closed	Urgent	Mock-Test-4 results page is redirecting	selva QA	07/29/2023 09:43 AM
2508	GRE	Bug	Closed	Immediate	saurav.bilung@gmail.com / 876836 / Welcome Email Issues	selva QA	07/29/2023 09:43 AM
2503	GRE	Bug	Closed	Immediate	vishwanth140@gmail.com / 885412 / Welcome Email Issue	selva QA	07/29/2023 09:43 AM
2497	AC (Web)	Bug	Rejected	Immediate	Counselor is unable to add the application - Kranthigattu.d@gmail.com	selva QA	10/31/2022 09:19 AM
2438	IELTS	Support	Closed	Immediate	725221-Student is unable to attempt the diagnostic test	selva QA	10/14/2022 08:47 AM
2409	SAT (Android)	Bug	Closed	Urgent	Phone number not getting saved in backend	selva QA	07/29/2023 09:42 AM
2346	Common	Support	Closed	Immediate	A new official ID for Dr. Anooja John who is joining on 16.08.2022	selva QA	08/16/2022 05:22 AM
2298	AC (Web)	Bug	Rejected	High	Unable to login to the UI	selva QA	08/11/2022 07:27 AM
2188	SAT	Bug	Closed	High	Sat Dt name should be changed.	selva QA	02/14/2023 08:36 AM
2184	GRE	Bug	Closed	Normal	Feedback Not sent -806343 - Elissar Abdelkhalek for MT-3	selva QA	07/29/2023 09:42 AM
2174	GRE (Android)	Support	Closed	Urgent	Redash query development	selva QA	06/25/2022 10:30 AM
2126	GRE	Bug	Closed	Normal	Website issue	selva QA	02/14/2023 08:37 AM
2101	GRE	Bug	Closed	Immediate	asifiqbaltoledo@gmail.com / 850179 / Manpreet's Deal	selva QA	02/14/2023 08:35 AM
2100	GRE	Bug	Closed	Immediate	sayantika96@gmail.com/822632	selva QA	02/14/2023 08:39 AM
2095	GRE	Support	Closed	Immediate	v123rock201@gmail.com / 788589 / Manpreet's Deal	selva QA	07/25/2022 02:03 PM
2075	TOEFL	Bug	Closed	High	Jarvis TOEFL reminder isn't coming with Data	selva QA	07/29/2023 09:41 AM
2068	AC (Web)	Support	Closed	Immediate	Payment link generator and course access Ui issue	selva QA	05/13/2022 08:17 AM
2027	GRE	Bug	Closed	Immediate	Image not loading	selva QA	07/25/2022 02:03 PM
1986	GRE	Bug	Closed	Immediate	834524- MT 1 feedback not received	selva QA	04/07/2022 05:45 AM
1933	GRE	Bug	Closed	Immediate	keerthu3196@gmail.com/558297/EXTENSION ISSUE	selva QA	03/15/2022 07:15 AM
1929	GRE	Bug	Closed	Immediate	welcome mail issue	selva QA	03/15/2022 07:05 AM
1917	GRE	Support	Closed	Immediate	piyushgchauhan01@gmail.com/718618	selva QA	02/14/2023 08:40 AM
1911	GRE	Bug	Closed	Immediate	keerbidare2001@gmail.com/805261/EXTENSION ISSUE	selva QA	03/09/2022 06:15 AM
1902	GRE	Bug	Closed	Normal	All the mails going to users were stopped.	selva QA	05/16/2022 11:44 AM
1892	GRE (Android)	Bug	Closed	Normal	Delete Account	selva QA	07/25/2022 02:03 PM
1857	IELTS	Support	Closed	Normal	harinathreddy1385@gmail.com / 699110	selva QA	07/25/2022 02:02 PM
1856	GRE	Support	Closed	High	Please remove access	selva QA	07/25/2022 02:02 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1847	GRE	Bug	Closed	Immediate	mst.biswapatra@gmail.com/803646/Extension issue	selva QA	07/25/2022 02:02 PM
1840	AC (Web)	Bug	Closed	Urgent	The Profile form is not showing up on the Dashboard	selva QA	02/05/2022 04:14 PM
1838	AC (Web)	Bug	Rejected	Immediate	Vishal Patil .... Student unable to open the AC portal	selva QA	02/04/2022 07:41 AM
1814	GRE	Bug	Closed	Normal	Self serve/ Product not won in pipedrive/ Welcome mail gone.	selva QA	07/13/2022 12:09 PM
1811	IELTS	Bug	Closed	Urgent	BUG-IELTS \ gloriasachdeva06@gmail.com \ 822842 \ remove access	selva QA	01/20/2022 08:20 AM
1794	GRE	Bug	Closed	Urgent	TOEFL msg popup	selva QA	07/25/2022 02:00 PM
1748	GRE	Bug	Closed	Normal	Welcome mail is not coming to the student, but user is getting access	selva QA	01/04/2022 05:42 AM
1747	GRE	Bug	Closed	Urgent	BUG-GRE \ sayantika96@gmail.com \ 822632 \ Welcome mail	selva QA	01/04/2022 05:43 AM
1746	GRE	Bug	Closed	High	BUG-GRE \ abhilashrathna@gmail.com \ 818096 \ Welcome mail	selva QA	01/04/2022 05:43 AM
1714	AC (Web)	Bug	Closed	High	Student has completed balance payment but portal shows partial payment - anmol.rattan1996@gmail.com	selva QA	07/13/2022 12:07 PM
1679	GRE	Bug	Closed	Normal	820095/ Plz reset the DT	selva QA	12/20/2021 07:18 AM
1671	TOEFL	Bug	Closed	Urgent	One of the TOEFL Spoken Responses was not recorded	selva QA	07/13/2022 12:06 PM
1617	Vocab Builder (Android)	Bug	Closed	Normal	priyanshusingh5426@gmail.com/	selva QA	05/16/2022 11:44 AM
1586	IELTS	Bug	Closed	Immediate	Some of the IELTS students' speaking attempts are not appearing on our tracking sheet	selva QA	05/16/2022 11:43 AM
1514	GRE	Bug	Closed	Immediate	kartikpatil1997@gmail.com/789429	selva QA	05/16/2022 11:43 AM
1447	GRE	Bug	Closed	Normal	Spaming devel@entrayn.com	selva QA	10/19/2021 07:07 AM
1291	IELTS	Bug	Closed	Normal	tulasipriya97@gmail.com/ Welcome mail issue	selva QA	09/25/2021 05:18 AM
1272	GRE	Bug	Closed	Immediate	Verbal doubt loaded in quant sheet	selva QA	12/15/2021 07:09 AM
1253	GRE	Bug	Closed	Normal	demo bug 1	selva QA	09/17/2021 06:51 AM
1252	GRE	Bug	Closed	Normal	demo bug	selva QA	09/17/2021 06:49 AM
1145	GRE	Bug	Closed	Normal	Access denied/745216 - rutuja satish mane	selva QA	07/13/2022 12:09 PM
1139	GRE	Bug	Closed	Immediate	mamtabhadauriyas@gmail.com/ welcome mail issue	selva QA	08/25/2021 12:16 PM
1120	GRE	Bug	Closed	Normal	suvarnakarmadhuli2006@gmail.com/769412/additional mock test	selva QA	08/24/2021 01:39 PM
1105	TOEFL	Bug	Closed	Immediate	763156- Student attempted DT however unable to generate the study plan as it's asking to take it again	selva QA	05/16/2022 11:43 AM
1094	GRE	Bug	Rejected	Immediate	Doubt loading issue in SIM	selva QA	08/25/2021 12:27 PM
1088	TOEFL	Bug	Closed	Immediate	747845- Student attempted DT however attempt DT option reflects again	selva QA	05/16/2022 11:43 AM
1057	GRE	Bug	Closed	Immediate	768357- reset mock test-2	selva QA	07/13/2022 12:06 PM
1043	GRE	Support	Closed	Normal	User got MS Exclusive product ,his drupal id is missing in pipedrive/nevin2001t@gmail.com	selva QA	09/28/2021 04:55 AM
1033	GRE	Bug	Closed	Urgent	Unable to access some of the GRE doubts posted on the new platform	selva QA	05/16/2022 11:43 AM
1032	GRE	Bug	Closed	Urgent	Some users unable to access certain SIM links	selva QA	05/16/2022 11:43 AM
1026	TOEFL	Support	Closed	Normal	Pausing TOEFL COurse	selva QA	05/16/2022 11:42 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1014	GRE	Bug	Closed	Immediate	769412-student unable to submit practice test 3 for quant	selva QA	09/28/2021 04:55 AM
1004	Vocab Builder (IOS)	Bug	Closed	Immediate	756427- Student says unable to select option from vocab app	selva QA	07/21/2022 10:06 AM
999	TOEFL	Bug	Closed	Urgent	Some of the TOEFL doubts are not appearing on our TOEFL Doubts sheet	selva QA	05/16/2022 11:42 AM
992	IELTS	Bug	Closed	Normal	Pv.sairohith@gmail.com/ Subscription failed in moodle	selva QA	08/03/2021 09:53 AM
985	GRE	Bug	Closed	Urgent	Completed task is still showing as not completed in study plan	selva QA	08/03/2021 12:45 PM
974	Test Prep	Bug	Closed	Immediate	771344- Sample study plan error displays in GRE page	selva QA	08/03/2021 01:29 PM
970	GRE	Bug	Closed	Immediate	768066- Student unable to view the results page of Sentence analysis 3 and 4	selva QA	09/28/2021 04:55 AM
967	GRE	Bug	Closed	Immediate	766436- Student unable to submit the Analysis practice 3 And the consecutive tests 4, 5 showing in similar manner.	selva QA	09/28/2021 04:56 AM
947	Test Prep	Bug	Closed	Immediate	454897- English Fundas course completed tab accessing issue	selva QA	07/29/2021 04:27 AM
946	Test Prep	Bug	Closed	Immediate	454897- English Fundas course completed tab accessing issue	selva QA	07/29/2021 04:27 AM
938	GRE	Bug	Closed	High	Harsh Mankodiya (764458)'s AWA scores are not appearing on his page.	selva QA	05/16/2022 11:42 AM
926	GRE	Bug	Closed	Normal	Loading issue	selva QA	05/16/2022 11:42 AM
920	GRE	Bug	Closed	Immediate	767631- in quant extra practice test students selected correct answerbut it's captured as incorrect	selva QA	09/28/2021 04:52 AM
893	GRE (Android)	Bug	Closed	Normal	GRE App issue	Update on my profile not working properly	selva QA	07/14/2022 12:12 PM
882	GRE	Bug	Closed	Normal	Doubt not loading in SIM	selva QA	05/16/2022 11:42 AM
877	GRE	Bug	Closed	Immediate	761925- access issue for assessments	selva QA	07/19/2021 04:16 PM
844	Vocab Builder (Android)	Bug	Closed	Immediate	Vocab app live issue	selva QA	07/21/2021 11:12 AM
825	GRE	Bug	Closed	Immediate	Awa grading and PFR issue in production	selva QA	07/14/2022 12:10 PM
824	AC (Web)	Bug	Closed	Immediate	LOR Generator Issue	selva QA	07/12/2021 10:53 AM
823	GRE (IOS)	Bug	Closed	Immediate	725794- Student is unable to see quant assessments on GRE App	selva QA	07/14/2022 12:08 PM
814	GRE	Bug	Closed	Normal	The attached image wasnt shown in students response	selva QA	09/28/2021 04:56 AM
780	AC (Web)	Support	Closed	Immediate	Change SOP status - nirbhaymalhotra2@gmail.com	selva QA	07/02/2021 07:21 AM
747	GRE	Bug	Closed	Immediate	632314-Student has issues in DT answers	selva QA	09/28/2021 04:57 AM
741	TOEFL	Bug	Closed	Normal	Study plan is not generated after taking DT	selva QA	06/25/2021 10:05 AM
739	TOEFL	Bug	Closed	High	Unable to proceed after TOEFL Diagnostic test	selva QA	06/25/2021 10:06 AM
697	GRE	Bug	Closed	Immediate	sidshar.of@gmail.com/Welcome mail issue	selva QA	06/14/2021 10:38 AM
671	GRE	Bug	Closed	Urgent	Welcome mail not triggered/ Drupal ID unavailable/ Vishnu's deal	selva QA	06/08/2021 02:51 PM
668	GRE	Bug	Closed	High	Images not rendered in SIMs	selva QA	05/16/2022 11:42 AM
661	GRE	Bug	Closed	Immediate	Subitsha/725794/ prepareness level is showing 0	selva QA	07/25/2022 02:00 PM
641	GRE	Bug	Closed	Normal	Some verbal study materials are throwing alumini pop up	selva QA	05/29/2021 06:05 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
638	GRE	Bug	Closed	High	aditivs293@gmail.com 714682	selva QA	05/27/2021 05:50 AM
635	GRE	Bug	Closed	Normal	Images not rendered in the students response	selva QA	09/28/2021 04:50 AM
625	Vocab Builder (Android)	Bug	Closed	Immediate	65255-Vocab app pronunciation issue	selva QA	05/16/2022 11:41 AM
617	TOEFL	Bug	Closed	Urgent	True/False answers, Author edit	selva QA	09/28/2021 04:50 AM
608	GRE	Bug	Closed	Normal	SIM doubts response textbox not loading	selva QA	09/28/2021 04:57 AM
596	GRE	Bug	Closed	Immediate	Users are not created in pipedrive	selva QA	07/13/2022 12:06 PM
532	TOEFL	Bug	Closed	Normal	TOEFL UI issue	selva QA	05/16/2022 11:40 AM
520	Mobile Apps	Bug	Closed	High	App freezing for user sreeharsha2210@gmail.com	selva QA	06/01/2021 04:59 AM
501	GRE	Bug	Closed	High	Welcome mail issue for all our products.	selva QA	04/19/2021 09:46 AM
484	AC (Web)	Bug	Closed	Urgent	Student resume error - aashritaroy@gmail.com	selva QA	04/07/2021 06:34 AM
480	GRE	Bug	Closed	Urgent	Welcome not triggered/ nithin.r.1985@gmail.com	selva QA	04/06/2021 12:00 PM
479	GRE	Bug	Closed	Immediate	swarnava.gupta92@gmail.com/677698	selva QA	07/13/2022 12:06 PM
447	GRE	Bug	Closed	High	Self serve user subscription are not getting created in Delta and new platform	selva QA	05/30/2021 01:41 PM
419	GRE	Support	Closed	Normal	Study plan not generated	selva QA	03/06/2021 12:12 PM
416	GRE	Bug	Closed	High	Registration mail is not coming to the user email id	selva QA	03/06/2021 12:12 PM
412	GRE (Android)	Bug	Closed	Immediate	704691 student unable to use GRE app	selva QA	03/05/2021 05:54 AM
395	AC (Web)	Bug	Closed	Immediate	No access to documentation tab	selva QA	02/23/2021 08:41 AM
376	GRE	Bug	Closed	High	Gre US product issue	selva QA	03/27/2021 03:09 PM
345	TOEFL	Bug	Closed	Immediate	Doubts mail is triggerring for n number of students	selva QA	02/14/2021 04:26 PM
343	Vocab Builder (Android)	Bug	Closed	Normal	Facebook login throws error	selva QA	03/12/2021 10:19 AM
325	GRE	Bug	Closed	Immediate	welcome mail not triggered/ parimalbharadwaj23@gmail.com	selva QA	02/01/2021 05:40 AM
311	GRE	Bug	Closed	High	User subcription issue/lraghuraj98@gmail.com	selva QA	01/27/2021 03:08 PM
280	GRE	Bug	Closed	Normal	welcome mail triggered but user didnt receive/debayan7mitra@gmail.com	selva QA	01/19/2021 08:42 AM
270	GRE	Bug	Closed	Urgent	Study plan not created/reddy.yochana1220@gmail.com/712224	selva QA	01/19/2021 12:09 PM
258	GRE	Bug	Closed	High	Study plan generation	selva QA	01/08/2021 07:55 AM
257	GRE	Support	Closed	Urgent	Ac part payment issue	selva QA	01/11/2021 09:20 AM
256	GRE	Support	Closed	Immediate	172326-Student unable to access the quant videoa	selva QA	01/11/2021 08:19 AM
236	GRE	Bug	Closed	Urgent	Welcome mail not triggered/ rajeshn0811@gmail.com/705962- Gokul	selva QA	01/05/2021 05:28 AM
232	AC (Web)	Bug	Closed	Urgent	Budget University welcome email has to be triggered - Drupal id : 709424	selva QA	01/04/2021 08:41 AM
223	GRE	Bug	Closed	High	Extension issue/ 608960/ rickybevan104@gmail.com	selva QA	01/02/2021 11:06 AM
191	AC (Web)	Bug	Closed	High	University SOP documents not generated for Queens University - yervaamit@gmail.com	selva QA	01/12/2021 10:00 AM
188	GRE	Bug	Closed	High	692857-User unable to attempt the tests on the platform	selva QA	07/13/2022 12:06 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
165	GRE	Bug	Closed	High	Access denied issue/chaitanya.navaneeth1@gmail.com	selva QA	12/09/2020 04:48 AM
148	TOEFL	Bug	Closed	Urgent	Issue Reported/aishwaryasihasane4@gmail.com/662873	selva QA	12/05/2020 10:04 AM
139	IELTS	Bug	Closed	Urgent	Students don't have access even after welcome mail is sent	selva QA	01/11/2021 09:31 AM
138	SAT	Bug	Closed	High	SAT user unable to access SAT Moodle Platform - 674840￿Rohit Sriram rohitters@gmail.com	selva QA	12/03/2020 06:57 AM
107	IELTS	Bug	Closed	Urgent	IELTS Issue in Listening section/551486	selva QA	01/11/2021 09:29 AM
105	GRE	Bug	Closed	High	Before user log in, DT questions are answered by someone/260095/chaitali.pangare13@gmail.com	selva QA	11/30/2020 11:12 AM
104	PSAT	Bug	Closed	High	User subscription is not getting created in the moodle platform.	selva QA	12/01/2020 08:41 AM
98	GRE	Bug	Closed	High	Study plan is empty/ 607697	selva QA	12/09/2020 04:46 AM
96	GRE	Bug	Closed	High	Unable to generate the study plan/ 668366	selva QA	11/23/2020 06:18 AM
75	GRE	Bug	Closed	High	Product mismatch in pipedrive and backend/Melissa Beaucage (drupal id: 668957)	selva QA	11/18/2020 05:17 AM
53	GRE	Bug	Closed	High	Access Denied Issue	selva QA	07/13/2022 12:06 PM
52	TOEFL	Bug	Closed	Immediate	Issue in TOEFL DT- h.sidhu.hds@gmail.com/660599	selva QA	11/17/2020 02:01 AM
51	TOEFL	Bug	Closed	High	Completed DT -Speaking and writting score is missing(	selva QA	11/18/2020 05:16 AM
42	AC (Web)	Bug	Closed	Immediate	SOP, LOR 1 & LOR 2 forms not reflecting on the portal	selva QA	11/05/2020 11:16 AM