

GRE - Bug #142

Extension issue: Find the root cause.

12/03/2020 07:20 AM - selva QA

Status:	New	Start date:	12/03/2020
Priority:	Normal	Due date:	
Assignee:	shanmuga velayutham	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:			
Description			
1)User paid through our portal but he didnt get the extension mail. 2) He got only one extension mail but got 2 times of its validity (eg: instead of 21 days he got 42 days)			

History

#1 - 12/03/2020 07:44 AM - selva QA

selva QA wrote:

- 1)User paid through our portal but he didnt get the extension mail.
- 2) He got only one extension mail but got 2 times of its validity (eg: instead of 21 days he got 42 days)

3) Sales won the extension only once but extension mail is going twice or thrice to the user

#2 - 06/25/2021 11:14 AM - selva QA

- Assignee changed from karan modh to shanmuga velayutham