

SAT - Support #2164

Unable to access the Moodle Page

06/16/2022 01:55 AM - chinnu sarah thomas

Status:	Closed	Start date:	06/16/2022
Priority:	Immediate	Due date:	
Assignee:	chinnu sarah thomas	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

We are unable to access the Moodle Page (<https://ielts.entrayn.com/>).

When we try to open the page, we get the following message: "The session partition is full. It is not possible to log in at this time. Please notify the server administrator."

Since our IELTS, SAT, and PSAT students regularly use the Moodle page to complete assignments and watch instructional videos, this issue will impact them. This issue also makes it difficult for us to track our learners' performances, especially when we are preparing for our SAT and PSAT classes. So, it would be really helpful if you could resolve this issue as soon as possible.

History

#1 - 06/16/2022 05:39 AM - skandha ruban

- Assignee changed from skandha ruban to sasikiran QA

#2 - 06/16/2022 06:17 AM - sasikiran QA

- Status changed from New to Closed

- Assignee changed from sasikiran QA to chinnu sarah thomas

Files

Moodle Error.jpg	68.3 KB	06/16/2022	chinnu sarah thomas
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