

TOEFL - Bug #2172

Student's response not on the sheet or platform

06/22/2022 04:22 AM - Karthika Sindhu

Status:	Closed	Start date:	06/22/2022
Priority:	Immediate	Due date:	
Assignee:	Karthika Sindhu	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:			
Description Student(Manisha Lanka - 833345) claims that she wrote the Integrated essay for TOEFL Mock Test 4 (https://app.entrayn.com/summary/cfe9a7df-4328-4d02-a95d-8dd1fa4b3bb2/screen/78). However, we can't find the attempt on the sheet. In the platform, the response is not visible and it is automatically graded 0.			

History

#1 - 06/22/2022 06:20 AM - sasikiran QA

- Attachments clipboard-202206221150-ywtwn.png added
- Assignee changed from sasikiran QA to poojesshwaran V

#2 - 06/22/2022 06:50 AM - poojesshwaran V

- Assignee changed from poojesshwaran V to sasikiran QA

```
{
  'assessment_instance_id': UUID,
  'assessment_instructions': None,
  'author_uuid': None,
  'created_at': datetime.datetime(2022, 6, 20, 8, 3, 35, 886759, tzinfo=<UTC>),
  'description': None,
  'element_instance_id': UUID,
  'evaluation': {'is_enforced': False, 'mode': 'ASYNCHRONOUS'},
  'insights': None,
}
```

'instructions': None,
'is_feedback_provided': True,
'is_graded': False,
'maximum_score': 5,
'modified_at': datetime.datetime(2022, 6, 20, 10, 17, 50, 461080, tzinfo=<UTC>),
'navigation': {'attempt_children': 'SEQUENTIAL',
'review': 'REVIEW_NOT_ALLOWED',
'try_again': 'TRY_AGAIN_NOT_ALLOWED'},
'question_evaluation': {'file_url': None,
'marked_for_review': False,
'status': 'NotSeenNotAnswered',
'submitted_response_at': '2022-06-20 10:17:50.284059+00:00',
'time_spent_answering': 995,
'user_question_response': {'toefl_writing_integrated_response': {'answer_text': None}}},
'question_template_id': UUID,
'question_uuid': UUID,
'randomize_sections': False,
'score': {'increment': '1', 'maximum': '5', 'minimum': '0', 'skipped': '0'},
'score_pattern': {'score': None, 'status': 'NotSeenNotAnswered'},
'section_instance_id': UUID,
'thread_uuid': None,
'thread_uuids': None,
'timing': {'duration': '1200',
'duration_for_instructions': None,
'mode': 'TIMED',
'start_trigger': 'MANUAL'},
'title_external': None,
'title_internal': None,
'total_time_spent': 0,
'user_uuid': None,
'uuid': UUID,
'will_be_graded': True}

User's Backend Question Instance Status is **NotSeenNotAnswered**

#3 - 06/22/2022 07:01 AM - sasikiran QA

- Status changed from New to Rejected
- Assignee changed from sasikiran QA to Karthika Sindhu

User's Backend Question Instance Status is NotSeenNotAnswered

#4 - 06/23/2022 05:24 AM - triveni srikanth

why this Bug is rejected?
pls see the student chat below:

[9:58 am, 23/06/2022] Triveni: OEFL MT-4.. feedback. What's your doubt?
[9:59 am, 23/06/2022] +91 70931 16583: I have actually answered the integrated writing section. It is showing that I have taken 16 mins of time for writing. But in the results it is showing as I didn't attempt the question. I think there is some mistake. I am 100% sure that I have written the part.
[9:59 am, 23/06/2022] Triveni: Ok we will check

if we arent able to trace the answers back ,pls reset the test

#5 - 06/23/2022 06:12 AM - sasikiran QA

- Status changed from Rejected to In Progress
- Assignee changed from Karthika Sindhu to poojesshwaran V

Reset the MT for the user.

#6 - 06/23/2022 09:07 AM - poojesshwaran V

- Assignee changed from poojesshwaran V to sasikiran QA

Assessment Reset Done.

#7 - 06/23/2022 09:46 AM - sasikiran QA

- Status changed from In Progress to Closed
- Assignee changed from sasikiran QA to triveni srikanth

#8 - 06/23/2022 09:46 AM - sasikiran QA

- Assignee changed from triveni srikanth to Karthika Sindhu

Files			
TOEFL.png	67.1 KB	06/22/2022	Karthika Sindhu
TOEFL (2).png	24.2 KB	06/22/2022	Karthika Sindhu
clipboard-202206221150-ywtwn.png	230 KB	06/22/2022	sasikiran QA