GRE - Bug #2402

Yash Vardhan (874,376) says he is unable to view the FAQ by clicking the drop-down button

09/07/2022 06:25 AM - Aswathy Aswathy Mohandas

Status: New Start date: 09/07/2022 **Priority: Immediate** Due date: Assignee: Aswathy Aswathy Mohandas % Done: 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 1.00 hour factor:

Description

Yash Vardhan (874,376) says he is unable to view the FAQ explanations by clicking the drop-down button, for Q 18, Section 1, Understanding Sentences Pre-Test of the English Core course.

History

#1 - 09/07/2022 06:27 AM - sasikiran QA

- Assignee changed from sasikiran QA to Aswathy Aswathy Mohandas
- 1 Provide us the assessment link and switchuser screenshot.
- 2 Does that question have FAQ added

#2 - 09/13/2022 06:52 AM - Aswathy Aswathy Mohandas

Hi.

My apologies for the delay.

I checked the assessment using switch user. The FAQs are accessible on the student's page. On the day this bug was raised, I could not access the FAQs, but had not checked switch user. Will check the same for subsequent issues.

The following is the assessment link (student's attempt) for your reference:

https://app.entrayn.com/summary/40f02ad8-854c-4ae1-9fd8-e42a502dcb1a/screen/19.

Yes, the assessment has two FAQs.

#3 - 10/11/2022 06:34 AM - Aswathy Aswathy Mohandas

Can you please close this bug?

Files

Yash Vardhan.PNG 25 KB 09/07/2022 Aswathy Aswathy Mohandas

04/19/2025 1/1