

## SAT (Android) - Bug #2409

### Phone number not getting saved in backend

09/13/2022 06:06 AM - sriram venkataraman

<b>Status:</b>	Closed	<b>Start date:</b>	09/13/2022
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	selva QA	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>factor:</b>			

#### Description

When a student shares a phone number in the SAT app, it does not seem to be captured in the backend and the CRM. But the information is coming to the "[Live] SAT App Interactions" spreadsheet. (

<https://docs.google.com/spreadsheets/d/1GLRFTFmDuZVXG5INubXcNUgCzLWC7CF0i-uK6bKS5OI/edit#gid=0>)

For example:

- user email: [neerjabhishek@gmail.com](mailto:neerjabhishek@gmail.com)
- drupal ID: 877053
- Phone number: +919930854333 (available only in the spreadsheet, not in the backend or CRM)
- CRM link: <https://entrayn-422280176071124515.myfreshworks.com/crm/sales/contacts/70048958403>

#### History

#1 - 09/13/2022 06:19 AM - sriram venkataraman

- Assignee set to selva QA

#2 - 07/29/2023 09:42 AM - selva QA

- Status changed from New to Closed