

IELTS - Support #2433

Our new full-timers Darshana and Sowmya are not getting the IELTS Speaking MT sessions scheduled on their calendar.

09/22/2022 08:55 AM - Aswathy Aswathy Mohandas

Status:	Feedback	Start date:	09/22/2022
Priority:	Immediate	Due date:	
Assignee:	skandha ruban	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
Our new full-timers Darshana S (darshana.s@entrain.com) and Sowmya Bai (sowmya.bai@entrain.com) are not getting the IELTS Speaking MT sessions scheduled on their calendar. We need them to start on these sessions as soon as possible, so please prioritise this.			

History

#1 - 09/22/2022 09:48 AM - sasikiran QA

- Assignee changed from sasikiran QA to poojesshwaran V

#2 - 09/22/2022 11:34 AM - poojesshwaran V

- Assignee changed from poojesshwaran V to skandha ruban

#3 - 09/27/2022 08:59 AM - Aswathy Aswathy Mohandas

Student did not receive the IELTS Speaking Invite

Yesterday, thampisharanya@gmail.com had booked an IELTS MT1 Speaking session. I had added Google Conferencing, the examiner's ID (sowmya.bai@entrain.com) and updated the event. Event notifications were sent to the student. I also sent a mail giving her the details of the session. The student did not turn up. Today, I received a mail from the Mail Delivery Subsystem saying the delivery was incomplete. Please check. I am attaching the screenshot of Google Calendar and the mail I received from the Mail Delivery Subsystem.

#2446

Adding the bug details here since both the issues pertain to scheduling IELTS Speaking tests & the Calendar.

#4 - 11/23/2022 10:56 AM - skandha ruban

- Status changed from New to Feedback

please use the admin page to check the group and add these people to the calendar.