

GRE - Bug #2620

849509- student attempted the mock test 2 issue essay however she says it's says wasn't recorded and the score is 0

01/28/2023 05:31 AM - saipriya CM

Status:	Closed	Start date:	01/28/2023
Priority:	Immediate	Due date:	
Assignee:	saipriya CM	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:			
Description			
Name: Sushma Kumari Mobile: +918447837984 Email: roysusshma90@gmail.com Drupal Id: 849509 Course: GRE 90 Validity : 90 + 30 days Welcome mail sent NOTE: Enrolled on 20th May 2022. student attempted the mock test 2 issue essay however she says the essay wasn't recorded and the score is 0			

History

#1 - 01/28/2023 10:23 AM - sasikiran QA

- Assignee changed from sasikiran QA to saipriya CM

Attach switchuser screenshots

#2 - 01/28/2023 12:23 PM - saipriya CM

- Attachments IMG-20230126-WA0001.jpg added

- Assignee changed from saipriya CM to sasikiran QA

Switch user screenshot attached

#3 - 01/30/2023 06:52 AM - sasikiran QA

- Attachments clipboard-202301301222-qhpcg.png added

- Assignee changed from sasikiran QA to poojesshwaran V

User claims she has attempted the Issue section, however it is not recorded. Please check this.
User's MT 3-5 are locked, however user has validity till 07-02-2023

GRE

Re-plan

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Test	Date	Quant	Verbal	AWA
✓ GRE Diagnostic Test 01	23 May 2022	147	144	---
✓ GRE Mock Test 1	17 Dec 2022	142	142	4.5*
✓ GRE Mock Test 2	25 Jan 2023	140	154	1.5
GRE Mock Test 3	Enroll to Unlock	---	---	---
GRE Mock Test 4	Enroll to Unlock	---	---	---
GRE Mock Test 5	Enroll to Unlock	---	---	---

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* means your AWA essay has not yet been graded

#4 - 01/30/2023 06:55 AM - saipriya CM

Student attempted the 2nd MT Issue Essay completely however the same wasn't recorded

Also the MTs from 3rd till 5th are locked for the student to attempt

Pls check the above 2 issues for the student

#5 - 02/02/2023 06:04 AM - poojesshwaran V

- Assignee changed from poojesshwaran V to sasikiran QA

MT Reset Done

#6 - 02/10/2023 06:35 AM - sasikiran QA

- Status changed from New to Closed

- Assignee changed from sasikiran QA to saipriya CM

Files

IMG-20230127-WA0001.jpg	37.1 KB	01/28/2023	saipriya CM
IMG-20230126-WA0001.jpg	113 KB	01/28/2023	saipriya CM
clipboard-202301301222-qhpcg.png	292 KB	01/30/2023	sasikiran QA