# **TOEFL - Bug #2626**

# Student unable to access Verbal video links

02/01/2023 06:33 AM - Divya Grace

Status: New Start date: 02/01/2023 **Priority:** High Due date: Assignee: % Done: 0% selva QA Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour factor:

### **Description**

The student Radzz Maggie (drupal ID: 896,874) is unable to access certain TOEFL video links shared with her. The student gets an error saying, "You don't have access to this section. Please explore our products to find the right fit for your needs and goals."

TOEFL Study Plan: https://docs.google.com/spreadsheets/d/1CFJvekSuZ\_MJz6dUVq4WADtlu03M08oP3VLSFxqzYcE/edit#gid=0

Links the student is not able to access:

https://app.entrayn.com/learning/sim/f695cb9b-d58b-4454-a06a-3dd81a483fb2 https://app.entrayn.com/learning/sim/9d2889ad-0673-4006-9355-efee0f4f8961 https://app.entrayn.com/learning/sim/cac4987d-fc93-4b50-b7f4-2ff5921b524b https://app.entrayn.com/learning/sim/fa8e2ae5-b129-4f0d-8225-1deba6f37437 https://app.entrayn.com/learning/sim/93756fe3-953c-4307-9bc5-0d90cdbd53f4 https://app.entrayn.com/learning/sim/3a27ee4a-0d2d-41b7-9bd8-83c29dd506bc https://app.entrayn.com/learning/sim/b64fe889-e32c-4860-98c4-5343713b75ec https://app.entrayn.com/learning/sim/25ca8121-7fb9-40a5-b5f5-e3b61e56c0d8 https://app.entrayn.com/learning/sim/87c9579e-ca2c-4335-b451-099b9efa5002 https://app.entrayn.com/learning/sim/a46285c4-541d-4c26-a5cd-03b4a670f4ea https://app.entrayn.com/learning/sim/2011c495-22f2-4ef5-8cab-fab2f6d77728

# History

#### #1 - 02/01/2023 06:56 AM - selva QA

- Assignee changed from selva QA to poojesshwaran V

### #2 - 02/01/2023 07:11 AM - poojesshwaran V

- Assignee changed from poojesshwaran V to selva QA

User Not Having English Fundas Subscription

# **Files**

WhatsApp Image 2023-02-01 at 11.37.17 AM.jpeg 55.9 KB 02/01/2023 Divya Grace

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