

## TOEFL - Bug #2636

### Student is unable to view all answer choices and to select more than one choice.

02/14/2023 04:09 AM - Aswathy Aswathy Mohandas

<b>Status:</b>	New	<b>Start date:</b>	02/14/2023
<b>Priority:</b>	Immediate	<b>Due date:</b>	
<b>Assignee:</b>	skandha ruban	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>factor:</b>			
<b>Description</b>			
In Q 12, TOEFL Reading Untimed Test 1, Radzz Maggie is unable to select more than one answer choice. Also, one of the answer choices is not appearing for her. Here is a link to the student's doubt raised under the Ask an Expert column: <a href="https://app.entrayn.com/summary/992ff4fa-5773-49c4-9dd0-c52475f0337f/screen/13">https://app.entrayn.com/summary/992ff4fa-5773-49c4-9dd0-c52475f0337f/screen/13</a>  I am also attaching screenshots of the student's doubt and how the question appears to her.			

#### History

##### #1 - 02/17/2023 06:01 AM - sasikiran QA

- Assignee changed from sasikiran QA to Rupesh Ashok

##### #2 - 02/21/2023 04:18 AM - Aswathy Aswathy Mohandas

- Attachments Devika screenshot 1.png added

- Attachments Devika screenshot 2.png added

A student called Devika H has complained of the same issue in the same question. We cross-checked and there are two answer choices missing. "Undefined" is displayed at the top of the options.

Here is a link to the student's query: <https://app.entrayn.com/summary/180af6ed-6ad9-4cf1-9091-e198a20e3697/screen/13>

##### #3 - 02/23/2023 11:03 AM - Rupesh Ashok

- Assignee changed from Rupesh Ashok to skandha ruban

#### Files

Radzz Maggie Screenshot 1.png	36 KB	02/14/2023	Aswathy Aswathy Mohandas
Radzz Maggie Screenshot 2.png	108 KB	02/14/2023	Aswathy Aswathy Mohandas
Devika screenshot 1.png	121 KB	02/21/2023	Aswathy Aswathy Mohandas
Devika screenshot 2.png	42 KB	02/21/2023	Aswathy Aswathy Mohandas