

Customer Journey - Bug #2684

Leads in CRM move from Q-Follow up to Q-Incoming

04/29/2023 04:17 AM - Ritika Dey

Status:	New	Start date:	04/29/2023
Priority:	High	Due date:	
Assignee:	selva QA	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:			
Description The leads are getting pulled out from the Q- FOLLOW UP bucket of the salesperson A to salesperson B (Q-INCOMING) . This happens if the customer is doing any activity on the website like visiting the pricing page , PE call etc.. Link : https://entrayn-422280176071124515.myfreshworks.com/crm/sales/contacts/70073572788 (Please check his activity timeline for more clarity)			

History

#1 - 04/29/2023 04:22 AM - Ritika Dey

- Description updated