TOEFL - Bug #2722

Issue in submitting the TOEFL score

06/13/2023 05:28 AM - Aswathy Aswathy Mohandas

	Status:	New	Start date:	06/13/2023
	Priority:	Urgent	Due date:	
	Assignee:	selva QA	% Done:	0%
	Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour	
	factor:			

Description

I'm facing an issue while grading TOEFL essays and speaking responses. Usually when we enter the score in the box, "Your changes were not saved" appears in orange, and once we hit on submit, the message changes to "Your changes were saved". For me, these messages aren't appearing at all when I enter or submit the score the first time. When I reload the page, the essay/speaking attempt remains ungraded. Only once I enter the score and submit it the second time, it works normally.

I tried reloading the page once. Then I'm able to submit the score the first time itself. Otherwise, the first time it does not work. The second time, it works fine, but that is after I reload the page.

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