

## TOEFL - Bug #2803

### Cleared doubt is not disappearing from the TOEFL doubts sheet

08/30/2023 06:17 AM - Aswathy Aswathy Mohandas

<b>Status:</b>	New	<b>Start date:</b>	08/30/2023
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	selva QA	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>factor:</b>			
<b>Description</b>			
<p>When we have multiple doubts posted on Ask an Expert under the same question, and we add our response and click on "Query resolved", one of the doubts remains on the sheet. We are unable to find a way to respond any further. The doubt details do not disappear from the sheet either. This is the sheet link: <a href="https://docs.google.com/spreadsheets/d/1diHSycR7QKRNvk8GAdpDhIDUtcMdB41IDH7boQYpkXk/edit#gid=515005077">https://docs.google.com/spreadsheets/d/1diHSycR7QKRNvk8GAdpDhIDUtcMdB41IDH7boQYpkXk/edit#gid=515005077</a>. Here is the link to the latest student's doubt that is not disappearing: <a href="https://app.entrayn.com/summary/34ec0a8a-28c5-43ed-a58b-119a6a0609b7/screen/5">https://app.entrayn.com/summary/34ec0a8a-28c5-43ed-a58b-119a6a0609b7/screen/5</a> This has also happened for GRE doubts, and we raised the issue under bug#2773.</p>			

#### Files

Screenshot 2023-08-30 114619.png	117 KB	08/30/2023	Aswathy Aswathy Mohandas
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