

## TOEFL - Bug #2810

### 937831: Student unable to submit TOEFL DT

09/06/2023 08:56 AM - saipriya CM

|                        |   |                        |            |
|------------------------|---|------------------------|------------|
| <b>Status:</b>         | Resolved  | <b>Start date:</b>     | 09/06/2023 |
| <b>Priority:</b>       | Immediate   | <b>Due date:</b>       |            |
| <b>Assignee:</b>       | saipriya CM   | <b>% Done:</b>         | 0%         |
| <b>Category:</b>       |   | <b>Estimated time:</b> | 0.00 hour  |
| <b>Target version:</b> |   | <b>Spent time:</b>     | 0.00 hour  |
| <b>factor:</b>         | Environment Issues (Hardware, Software or Configurations) |                        |            |

#### Description

Name: Adithya

Email: [rm224385@gmail.com](mailto:rm224385@gmail.com)

Mobile: +919606600640

Course: GRE crash

Validity: 60 days

Drupal id: 937831

welcome mail sent

Enrolled for TOEFL 60 will start later

Student attempted the TOEFL diagnostic test however it isn't submitted says he has good connectivity though

Speed is 15.3Mbps download and 6.56Mbps upload

He tried in both chrome and Firefox too

#### History

##### #1 - 09/07/2023 07:01 AM - ABHISHEK KUMAR

- Assignee changed from selva QA to saipriya CM

Now, user can take the TOEFL Diagnostic test. Assessment instance was reset.

##### #2 - 09/07/2023 07:02 AM - ABHISHEK KUMAR

- Status changed from New to Resolved

- factor Environment Issues (Hardware, Software or Configurations) added

#### Files

|                         |         |            |             |
|-------------------------|---------|------------|-------------|
| IMG-20230904-WA0007.jpg | 51.9 KB | 09/06/2023 | saipriya CM |
|-------------------------|---------|------------|-------------|