

## TOEFL - Bug #2832

### 887105: Student is unable to submit the TOEFL diagnostic test gives error

10/05/2023 07:16 AM - saipriya CM

<b>Status:</b>	New	<b>Start date:</b>	10/05/2023
<b>Priority:</b>	Immediate	<b>Due date:</b>	
<b>Assignee:</b>	saipriya CM	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>factor:</b>			
<b>Description</b>			
Name: Mohammad Ayaan Kaifullah Email: <a href="mailto:kaifullah7921@gmail.com">kaifullah7921@gmail.com</a> Mobile: +918308101997 Course: GRE Crash Validity: 45+15 days Drupal: 887105 Welcome mail sent			
NOTE: Enrolled on 9th November 2022. Enrolled for IELTS 30 & AC Premium also will start later since he has made a part payment.			
Student gets error as shown in the screenshot and his test is on 20th Oct pls check and do the needful asap			

#### History

##### #1 - 10/05/2023 07:31 AM - selva QA

- Attachments Screenshot 2023-10-05 130034.png added
- Assignee changed from ABHISHEK KUMAR to saipriya CM

Instance was reset, given the proper internet connection student should be able to access the DT.

#### Files

IMG-20231005-WA0000.jpg	90.7 KB	10/05/2023	saipriya CM
Screenshot 2023-10-05 130034.png	91.6 KB	10/05/2023	selva QA