

GRE (Android) - Bug #2905

952444: Student unable to use the Android GRE app

01/13/2024 02:37 PM - saipriya CM

Status:	New	Start date:	01/13/2024
Priority:	Immediate	Due date:	
Assignee:	Yogesh Sivakumar	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:			
Description Name: Adithya Email: adikrishna1972@gmail.com Mobile: +91 97406 05350 Course: GRE plus Validity: 183 + 30 days Drupal: 952444 Welcome mail Sent. User unable to use our GRE Android app says after submitting the answer for the 1st question itself it's not taking to the next question Model : vivo V2109 ... OS version : Funtouch 13 Global			

History

#1 - 01/13/2024 02:38 PM - saipriya CM

- Assignee set to Sindhuja QA
- Priority changed from Normal to Immediate

saipriya CM wrote:

Name: Adithya
Email: adikrishna1972@gmail.com
Mobile: +91 97406 05350
Course: GRE plus
Validity: 183 + 30 days
Drupal: 952444
Welcome mail Sent.

User unable to use our GRE Android app says after submitting the answer for the 1st question itself it's not taking to the next question

Model : vivo V2109 ... OS version : Funtouch 13 Global

#2 - 01/14/2024 03:25 AM - saipriya CM

- Attachments IMG-20240113-WA0004.jpg added

saipriya CM wrote:

Name: Adithya
Email: adikrishna1972@gmail.com
Mobile: +91 97406 05350
Course: GRE plus
Validity: 183 + 30 days
Drupal: 952444
Welcome mail Sent.

User unable to use our GRE Android app says after submitting the answer for the 1st question itself it's not taking to the next question

Even In Free Form GRE app he gets the same issue

#3 - 01/14/2024 04:08 PM - Sindhuja QA

- Assignee changed from Sindhuja QA to Yogesh Sivakumar

#4 - 01/15/2024 03:51 PM - saipriya CM

- Attachments IMG-20240113-WA0002.jpg added

Also everytime user gets error of unable to fetch the study plan yogesh as discussed pls refer screenshot.and fix the issue ASAp

Files				
IMG-20240110-WA0009.jpg	61.6 KB	01/13/2024		saipriya CM
IMG-20240113-WA0004.jpg	40.4 KB	01/14/2024		saipriya CM
IMG-20240113-WA0002.jpg	131 KB	01/15/2024		saipriya CM