

IELTS - Bug #2981

username and password, throwing error

07/04/2024 03:18 PM - triveni srikanth

Status:	Closed	Start date:	07/04/2024
Priority:	Immediate	Due date:	
Assignee:	Sindhuja QA	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:	Unclear / Missing / Incorrect product Requirements		
Description			
936968 A.P Tharun Tharun.prabhu.2014@gmail.com			
<div>the site worked perfectly fine until yesterday suddenly when click on ielts today it's asking for username and password, clicked on forgot username but the mail I asking to contact the administrator,</div>			
The student has his test registered on 20th July,pls resolve asap			

History

#1 - 07/04/2024 04:21 PM - Sindhuja QA

- Status changed from New to Closed

#2 - 07/04/2024 04:24 PM - Sindhuja QA

- factor Unclear / Missing / Incorrect product Requirements added

For the given email IELTS subscription started from 08/03/23 and ended on 02/04/24. So this is the expected behaviour.

Files

WhatsApp Image 2024-07-04 at 7.15.02 PM.jpeg	216 KB	07/04/2024	triveni srikanth
WhatsApp Image 2024-07-04 at 7.15.02 PM(1).jpeg	440 KB	07/04/2024	triveni srikanth