

GRE - Bug #3037

967216 - student escalates that his account is reset and progress details are missing

10/04/2024 02:48 PM - shankari k

Status:	Observation	Start date:	10/04/2024
Priority:	Normal	Due date:	
Assignee:	Sindhuja QA	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
factor:	Unclear / Missing / Incorrect product Requirements		

Description
967216 - student escalates that his account is reset and progress details are missing
[10/4, 11:13 AM] +91 77805 07551: Good morning Sir My account data is vanished and kind of got reset Can you please look into that
[10/4, 11:14 AM] +91 77805 07551: Earlier it was showing my total preparation status and even the date of mock has been reset
[10/4, 11:14 AM] +91 77805 07551: It all happened after I logged into the mobile app for practice questions

History

#1 - 11/05/2024 11:00 AM - Sindhuja QA
- Status changed from New to Observation
- Priority changed from High to Normal
- factor Unclear / Missing / Incorrect product Requirements added

Files

IMG-20241004-WA0000.jpg	274 KB	10/04/2024	shankari k
IMG-20241004-WA0001.jpg	288 KB	10/04/2024	shankari k
IMG-20241004-WA0002.jpg	119 KB	10/04/2024	shankari k