TOEFL - Bug #3094

986186- Student is unable to attempt the TOEFL DT it got submitted automatically when he tried to exit from Chrome browser

05/02/2025 07:28 AM - saipriya CM

Status:	Resolved	**Start date:**	05/02/2025
Priority:	Urgent	**Due date:**	
Assignee:	Sindhuja QA	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
factor:	Environment Issues (Hardware, Software or Configurations)		

Description

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Course   : TOEFL
Validity   : 60 days
Drupal   : 986186

Student is unable to attempt the TOEFL DT it got submitted automatically when he tried to exit from Chrome browser. I have attached the screenshot of the submitted test and the earlier screenshot shared by the student while attempting the test what error came to the student in safari browser. Student wants the DT to be reset. Kindly do the needful
Note: I have attached switch-user screenshot for me it worked well.

History

#1 - 05/23/2025 05:34 AM - Sindhuja QA

- Status changed from New to Resolved

- factor Environment Issues (Hardware, Software or Configurations) added

Files

WhatsApp Image 2025-05-02 at 11.32.19 AM.jpeg	91.4 KB	05/02/2025	saipriya CM
WhatsApp Image 2025-05-02 at 12.06.41 PM.jpeg	47.1 KB	05/02/2025	saipriya CM
WhatsApp Image 2025-04-28 at 11.20.19 PM.jpeg	137 KB	05/02/2025	saipriya CM