

## GRE - Bug #866

### Doubts Mail Issue

07/17/2021 06:30 AM - sasikiran QA

<b>Status:</b>	In Progress	<b>Start date:</b>	07/17/2021
<b>Priority:</b>	Immediate	<b>Due date:</b>	
<b>Assignee:</b>	swetha mohan	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>factor:</b>			
<b>Description</b>			
1. When the user asks a doubt in Verbal or Quant question, the mail received to the Authors are not in the desired format. 2. With html issue mails, Author could not click on the link and answer the doubts. 3. At times, Instructors don't receive doubts mail			
<b>Note:</b> Actual format and Expected format images are added			

### History

#### #1 - 07/20/2021 10:48 AM - sasikiran QA

4. Clicking on the "view discussion" is not navigating to the desired question doubts
5. Section detail should be mentioned in the email(Ex: Quant 1 or Verbal 2)
6. Mail with html content and Image, there is no "View Discussion" button

**NOTE:**

3. At times, Instructors don't receive doubts mail(now working fine)

For further testing on this, kindly add access to my mail to check

#### #2 - 08/02/2021 07:36 AM - shanmuga velayutham

- Status changed from New to In Progress

- Assignee changed from shanmuga velayutham to swetha mohan

### Files

Actual.jpg	113 KB	07/17/2021	sasikiran QA
Actual_Html.jpg	269 KB	07/17/2021	sasikiran QA
Expected.jpg	108 KB	07/17/2021	sasikiran QA